Cooperative Marketing

Program Summary for the Fiscal Year Ending June 30, 2003



Working together to lead Missouri in becoming one of America's most memorable tourist destinations.

Summary

Table of Contents

		Page Number
l.	Program Overview and Analysis	1
	FY03 Cooperative Marketing Participants by Marketing Category	4
	Cooperative Marketing Team	6
	Outcome Measurement	6
	Program Impact	6
	Strategic Planning	6
	Cooperative Marketing Advisory Committee	6

FY03 Cooperative Marketing Program

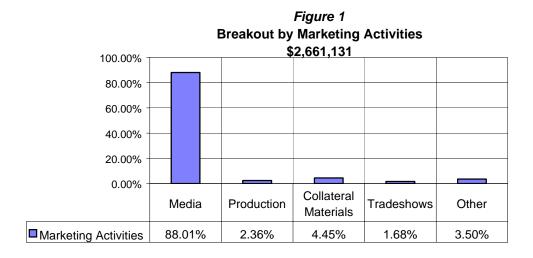
I. Program Overview and Analysis

The Missouri Division of Tourism (MDT) Cooperative Marketing Program has encouraged the development of new and expanded tourism marketing initiatives at the local level since Fiscal Year 1995. This performance-based funding program matches local non-profit destination marketing organizations dollar for dollar for the implementation of approved tourism marketing projects. The combination of local and state funds to increase tourism expenditures for all of Missouri has proven successful year after year. The division, with advice and direction from an active industry advisory committee, administers the Cooperative Marketing Program. This valuable partnership is just one more strategic approach to lead Missouri in becoming one of America's most memorable tourist destinations.

In FY03 MDT approved sixty-three tourism-marketing projects totaling \$2,908,673. Of that amount, the Division paid 91.5%, or \$2,661,131, to participating DMOs as reimbursement for qualified and approved marketing expenses. Coupled with the matching local funds, the Cooperative Marketing Program generated nearly 5.5 million dollars in marketing to promote Missouri as a tourism destination.

Eighty-eight percent of the Cooperative Marketing Program FY03 dollars paid for the purchase of media advertising, i.e., the placement of destination ads on TV and radio, in magazines and newspapers.

The remaining twelve percent was used for a variety of tourism marketing activities including public relations, familiarization and press tours, sales calls, tradeshow participation, web site design and set up, the design, printing and distribution of collateral materials, research, production costs, audio visual material development and distribution, and booth purchase. **Figure 1** illustrates this usage.



Funding Categories - The Cooperative Marketing Program offered six marketing categories for the FY03 program year. Each category addressed a separate tourism marketing area. See the brief definitions below for a category overview.

- **Convention Marketing** Various tourism marketing activities targeting the meeting, conventions, and sporting event planner
- Destination Advertising Media advertising restricted to ad placement in approved media & markets primarily to the leisure traveler.
- Leisure Travel Marketing Various tourism marketing activities targeting the leisure traveler
- Small Project Marketing Simplified leisure travel marketing category for small projects
- Brochure Development & Printing Simplified process for the development of collateral materials
- Statewide Marketing Various tourism marketing activities restricted to participation by statewide marketing organizations



Figure 2 summarizes the dollars budgeted, the dollars expended, and the expenditure percentages for FY03 sorted by marketing category, and the number of approved marketing projects in each category.

Figure 2
FY03 Cooperative Marketing Program Usage by Category

Category	# of Projects Approved	Total Approved Contracts	Expenditures	% of Whole	Category % Unused
Convention Marketing	9	\$300,000	\$208,349	10%	30.55%
Destination Advertising	9	\$1,987,659	\$1,927,511	68%	3.00%
Leisure Travel Marketing	26	\$561,599	\$480,775	19%	14.39%
Small Project Marketing-Summer/Fall	5	\$13,962	\$13,597		2.61%
Small Project Marketing-Winter/Spring	9	\$23,517	\$18,368	1%	21.90%
Brochure Development & Printing Program	3	\$2,036	\$1,113	<1%	45.37%
Statewide Marketing	2	\$19,900	\$11,419	<1%	42.62%
Total for FY03	63	\$2,908,673	\$2,661,132	100%	

Cooperative Marketing Tourism Regions - For the purposes of funding and evaluation of leisure travel marketing projects, the state is divided into 10 regions. An allocation of funding by region assures that a minimum dollar amount is available for DMOs located in each region. See Figure 3 to identify the ten Missouri Tourism Regions.

Figure 3

Missouri Tourism Regions

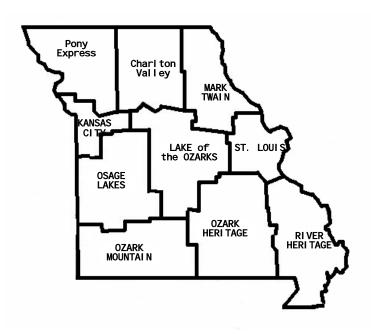


Figure 4 illustrates the FY03 funding budgeted and reimbursed by Missouri tourism region and county.

Figure 4
FY2003 Funding by Region/County

Region/County	<u>Funds</u> <u>Budgeted</u>	<u>Reimbursements</u>	Region/County	<u>Funds</u> <u>Budgeted</u>	<u>Reimbursements</u>
Statewide	\$19,900	\$11,419	Lake of the Ozarks	\$527,335	\$486,815
Cole	\$19,900	\$11,419	Camden	\$404,817	\$384,386
			Cole	\$36,897	\$30,500
Pony Express	\$109,010	\$85,714	Gasconade	\$5,731	\$2,741
Buchanan	\$106,895	\$83,876	Laclede	\$66,965	\$56,279
Nodaway	\$2,115	\$1,838	Pulaski	\$7,926	\$7,926
			Saline	\$5,000	\$4,984
Chariton Valley	\$3,018	\$1,218			
Livingston	\$3,018	\$1,218	St Louis Area	\$595,344	\$577,621
			St. Charles	\$130,000	\$112,282
Mark Twain	\$47,025	\$42,227	St. Louis	\$465,344	\$465,340
Marion	\$37,538	\$34,784			
Pike	\$9,487	\$7,443	Ozark Mountain	\$1,058,347	\$1,001,212
			Greene	\$451,646	\$447,562
Kansas City	\$422,106	\$351,163	Jasper	\$55,938	\$42,280
Clay	\$2,373	\$1,416	Stone	\$65,000	\$61,224
Jackson	\$354,160	\$290,083	Taney	\$485,763	\$450,146
Lafayette	\$12,424	\$12,414			
Platte	\$53,150	\$47,250	Ozark Heritage	\$19,867	\$9,261
			Howell	\$17,980	\$7,759
Osage Lakes	\$73,643	\$64,374	Iron	\$474	\$474
Barton	\$5,100	\$4,950	Wayne	\$1,413	\$1,028
Dallas	\$639	\$639			
Henry	\$32,190	\$30,637	River Heritage	\$33,079	\$30,108
Hickory	\$7,952	\$2,575	Dunklin	\$2,500	\$2,200
Pettis	\$23,750	\$21,561	Mississippi	\$2,072	\$1,562
Vernon	\$4,012	\$4,012	Perry	\$9,518	\$9,268
			Scott	\$14,140	\$13,516
			Ste. Genevieve	\$4,850	\$3,563
			Totals	\$2,908,673	\$2,661,131

Final Contract Status - The following report reflects the final contract status of all FY03 Cooperative Marketing Program contracts. The contracts are presented in alphabetical order by DMO and sorted by marketing category. This report illustrates the contract completion percentage, the dollars budgeted; revised budget total, if applicable; total amount reimbursed, and the unused balance for each contract. Additionally, the completion by category is reflected. The overall contract completion rate increased in FY03 from 90.97% in FY02 to 91.49%.



FY03 Contract Status by Marketing Category

Contract <u>Number</u>		Percent Complete*	Total Budget	Revised Budget	Total Reimbursed	<u>Balance</u>
Leisure Trave	l Marketing					
3-01-902-11	Allied Arts Council	82.91%	\$10,950.00	\$0.00	\$9,078.88	\$1,871.12
3-08-927-11	Branson Veterans Task Force, Inc.	78.85%	\$27,559.12	\$0.00	\$21,729.49	\$5,829.63
3-07-901-11	Chesterfield Chamber of Commerce	99.93%	\$5,343.87	\$0.00	\$5,339.87	\$4.00
3-06-919-11	City of Lebanon	88.74%	\$50,000.00	\$0.00	\$44,370.87	\$5,629.13
3-04-930-11	City of Lexington	99.92%	\$12,423.50	\$0.00	\$12,413.53	\$9.97
3-10-005-11	City of Miner	99.90%	\$5,697.50	\$0.00	\$5,692.00	\$5.50
3-09-923-11	City of West Plains Tourism Dev. Council	43.16%	\$17,980.00	\$7,991.00	\$7,759.32	\$10,220.68
3-05-039-11	Clinton Area Chamber of Commerce/CVB	95.18%	\$32,190.00	\$0.00	\$30,637.17	\$1,552.83
3-08-926-11	Downtown Branson Main Street Association	71.58%	\$46,026.00	\$0.00	\$32,944.35	\$13,081.65
3-03-914-11	Hannibal Convention & Visitors Bureau	90.30%	\$28,397.50	\$0.00	\$25,643.73	\$2,753.77
3-06-931-11	Hermann Area Chamber Tourism Group	47.82%	\$5,731.30	\$0.00	\$2,740.50	\$2,990.80
3-06-912-11	Historic Arrow Rock Council	99.67%	\$5,000.00	\$0.00	\$4,983.50	\$16.50
3-08-024-11	Indian Point Chamber of Commerce, Inc.	75.29%	\$15,000.00	\$0.00	\$11,293.18	\$3,706.82
3-06-928-11	Jefferson City Convention & Visitors Bureau	82.66%	\$36,896.78	\$30,771.78	\$30,500.03	\$6,396.75
3-08-909-11	Joplin Convention & Visitors Bureau	81.03%	\$35,484.00	\$0.00	\$28,752.63	\$6,731.37
3-06-920-11	Lake of the Ozarks Golf Council, Inc.	91.48%	\$39,892.50	\$0.00	\$36,495.57	\$3,396.93
3-06-921-11	Lake of the Ozarks Golf Council, Inc.	93.73%	\$12,725.00	\$0.00	\$11,927.70	\$797.30
3-04-013-11	Lee's Summit Chamber of Commerce	100.00%	\$6,529.50 \$0.00	\$6,529.50	\$0.00	
3-03-916-11	Main Street Clarksville/HCI	78.46%	\$9,487.00	\$0.00	\$7,443.43	\$2,043.57
3-03-910-11	Mark Twain Home Foundation	100.00%	\$9,140.00	\$0.00	\$9,140.00	\$0.00
3-04-915-11	Platte County - KCI Area CVB	88.20%	\$50,000.00	\$0.00	\$44,100.12	\$5,899.88
3-05-938-11	Pomme de Terre Lake Area Chamber of Comm	erce 32.38%	\$7,952.25	\$0.00	\$2,574.68	\$5,377.57
3-06-025-11	Pulaski County Visitors Bureau	100.00%	\$7,925.50	\$0.00	\$7,925.50	\$0.00
3-05-911-11	Sedalia Area Chamber of Commerce/CVB	90.78%	\$23,750.00	\$0.00	\$21,561.40	\$2,188.60
3-10-935-11	Southeast Missouri Council of Governments, In	ic. 97.38%	\$9,517.50	\$0.00	\$9,267.73	\$249.77
3-08-017-11	Table Rock Lake/Kimberling City Area Chamber of Commerce	r 99.86%	\$50,000.00	\$0.00	\$49,930.62	\$69.38
		85.61%	\$561,598.82		\$480,775.30	\$80,823.52
Statewide Mar	rketina					
3-00-903-22	Bed & Breakfast Inns of Missouri	55.25%	\$10,000.00	\$0.00	\$5,524.86	\$4,475.14
3-00-940-22	Missouri Travel Council	59.53%	\$9,900.00	\$0.00	\$5,893.71	\$4,006.29
		57.38%	\$19,900.00		\$11,418.57	\$8,481.43
Convention M	arketing					
Convention M 3-08-041-33	Branson/Lakes Area Chamber of Commerce/C\	/B 37.22%	\$12,177.63	\$0.00	\$4,533.00	\$7,644.63
3-06-018-33	City of Lebanon	70.19%	\$16,965.00	\$0.00	\$11,908.53	\$5,056.47
3-10-036-33	City of Sikeston	92.67%	\$8,442.37	\$0.00	\$7,823.54	\$618.83
3-10-030-33	Convention & Visitors Bureau of Greater KC	14.93%	\$60,000.00	\$0.00	\$8,958.82	\$51,041.18
3-04-032-33	Greater St Charles Convention & Visitors Burea		\$60,000.00	\$0.00	\$46,846.56	\$13,153.44
3-07-034-33	Joplin Convention & Visitors Bureau	55.35%	\$15,454.00	\$0.00	\$8,554.20	\$6,899.80
3-08-007-33	Springfield Convention & Visitors Bureau, Inc.	94.79%	\$13,454.00 \$51,646.00	\$0.00 \$0.00	\$48,956.63	\$2,689.37
3-06-007-33	St. Joseph Convention & Visitors Bureau, Inc.	70.31%	\$1,646.00 \$15,315.00	\$0.00 \$0.00	\$10,767.95	\$2,669.37 \$4,547.05
3-07-033-33	St. Louis Convention & Visitors Commission	100.00%	\$60,000.00	\$0.00 \$0.00	\$60,000.00	\$0.00
2 07 000 00	Ca. 2000 Convenient & Visitors Commission	100.00 /0	ψου,σου.σο	ψ0.00	ψου,σου.σο	Ψ0.00
		69.45%	\$300,000.00		\$208,349.239	1,650.77

Summary

Contract		Percent	Total Revi	ised To	tal	
Number		Complete*	Budget	Budget	Reimbursed	Balance
		-	-	-		
Destination A	dvertising					
3-08-056-44	Branson/Lakes Area Chamber of Commerce/CV	B 97.73%	\$400,000.00	\$0.00	\$390,938.90	\$9,061.10
3-04-058-44	City of Independence - Tourism Department	100.00%	\$60,130.00	\$0.00	\$60,130.00	\$0.00
3-04-062-44	Convention & Visitors Bureau of Greater KC	91.31%	\$150,000.00	\$0.00	\$136,964.90	\$13,035.10
3-04-064-44	Convention & Visitors Bureau of Greater KC	100.00%	\$77,500.00	\$0.00	\$77,500.00	\$0.00
3-07-060-44	Greater St Charles Convention & Visitors Bureau	u 93.48%	\$70,000.00	\$0.00	\$65,435.00	\$4,565.00
3-06-063-44	Lake of the Ozarks Convention & Visitors Bureau	u 95.39%	\$352,199.24	\$0.00	\$335,963.05	\$16,236.19
3-08-057-44	Springfield Convention & Visitors Bureau, Inc.	99.65%	\$400,000.00	\$0.00	\$398,605.61	\$1,394.39
3-01-059-44	St. Joseph Convention & Visitors Bureau	79.63%	\$77,829.89	\$0.00	\$61,973.35	\$15,856.54
3-07-061-44	St. Louis Convention & Visitors Commission	100.00%	\$400,000.00	\$0.00	\$400,000.00	\$0.00
		96.97%	\$1,987,659.13		\$1,927,510.81	\$60,148.32
Small Project	Marketing-Summer/Fall					
3-05-048-55	Barton County Chamber of Commerce	98.65%	\$3,700.00	\$0.00	\$3,650.00	\$50.00
3-01-053-55	Greater Maryville Chamber of Commerce	97.49%	\$600.00	\$0.00	\$584.96	\$15.04
3-10-055-55	Kennett Chamber of Commerce	88.00%	\$2,500.00	\$0.00	\$2,200.00	\$300.00
3-05-047-55	Nevada/Vernon County Chamber of Commerce	100.00%	\$4,011.87	\$0.00	\$4,011.87	\$0.00
3-04-043-55	Weston Development Company	100.00%	\$3,150.00	\$0.00	\$3,150.00	\$0.00
		97.39%	\$13,961.87		\$13,596.83	\$365.04
Small Project	Marketing-Winter/Spring					
3-05-072-56	Barton County Chamber of Commerce	92.86%	\$1,400.00	\$0.00	\$1,300.00	\$100.00
3-08-066-56	Carthage Convention and Visitors Bureau	99.46%	\$5,000.00	\$0.00	\$4,973.07	\$26.93
3-10-065-56	Charleston Chamber of Commerce	75.41%	\$2,071.70	\$1,634.20	\$1,562.28	\$509.42
3-02-070-56	Chillicothe Area Chamber of Commerce	58.12%	\$2,095.24	\$0.00	\$1,217.73	\$877.51
3-09-068-56	Clearwater Lake Association	72.74%	\$1,412.50	\$0.00	\$1,027.50	\$385.00
3-10-067-56	CVB of Ste. Genevieve	73.46%	\$4,850.00	\$0.00	\$3,562.92	\$1,287.08
3-04-073-56	Excelsior Springs Chamber of Commerce	59.67%	\$2,373.00	\$0.00	\$1,416.00	\$957.00
3-01-071-56	Greater Maryville Chamber of Commerce	82.69%	\$1,515.00	\$0.00	\$1,252.80	\$262.20
3-01-069-56	Pony Express Regional Tourism Commission	73.42%	\$2,800.00	\$0.00	\$2,055.65	\$744.35
		78.10%	\$23,517.44		\$18,367.95	\$5,149.49
Brochure Pro	gram					
3-09-076-77	Arcadia Valley Chamber of Commerce	100.00%	\$474.00	\$0.00	\$474.00	\$0.00
3-05-078-77	Buffalo Area Chamber of Commerce	100.00%	\$638.50	\$0.00	\$638.50	\$0.00
3-02-077-77	Chariton Valley Tourism Region	0.00%	\$923.08	\$0.00	\$0.00	\$923.08
	54.65% \$2	2,035.58		\$1,112.50	923.08	
Grand Totals \$230,990.15		91.49% \$	2,908,672.84		\$2,661,131.19	

^{*}These percentages represent the "Total Budget" less the "Total Reimbursed"



Cooperative Marketing Team: Two full-time division employees administer the day-to-day operations of the Cooperative Marketing Program. Team responsibilities include:

- Advisory committee facilitation
- Strategic planning
- Production of program materials
- Communication and materials dissemination
- Program outcome measurement

- Development & presentation of educational opportunities
- Facilitation of application evaluation processes
- Application review
- Contract management
- Customer service

The team focuses on providing the encouragement and assistance necessary to promote the successful completion of all funded projects. Successful projects increase tourism revenues for the individual destinations as well as the State of Missouri. To that end, the team devotes a significant amount of time providing the program participants with assistance in meeting deadlines, contract completion, fulfillment of program requirements, and program educational opportunities.

Outcome Measurement: A central goal of the Cooperative Marketing Program continues to be the funding of performance-based tourism marketing projects. The Division of Tourism has carefully incorporated outcome measurement requirements into all categories that fund projects of more than \$5,000. This process is refined each program year. Because the program structure rewards the development of expanded and innovative marketing efforts, participants are not penalized when a new marketing direction proves to be less successful than was anticipated. Sound reasoning must be presented for the funding of untried activities and repeat projects are funded only when it can be demonstrated that the project achieved the desired results.

Program Impact: The division, along with an active industry advisory committee, continually reviews functions and requirements to insure that the program aligns with state strategic planning efforts and requirements for the use of performance measures in programs subsidized by state dollars. Outcome measurement to assure that the program's original performance-based structure is enhanced and refined each year.

For FY03, expanded summary information can be more effectively compared with the previous years' data. Ad response tracking has been added to the previous comparative information such as amounts budgeted versus amounts reimbursed, percentage of funded projects completed as agreed, the reach of the advertising messages, the completion of individual marketing activities, and the DMO's overall assessment of the project's success.

MDT continues to stress the value of market research and outcome measurement within the program structure. To assist DMOs with the program research requirements, the division provides reference materials and educational support in this area.

Strategic Planning: MDT continually reviews and assesses program requirements and reporting systems. The analysis of past projects provides valuable information for the planning and design of future programs. The Cooperative Marketing Program strives to carefully advance to meet the needs of the tourism industry and Missouri taxpayers as well as maintain the flexibility to respond to the unexpected.

A new marketing opportunity has been added to the Cooperative Marketing Program in each of the last three program years. In FY01, the Destination Advertising category was made possible by merging of the Joint Advertising program into the program. The Small Project Marketing category was added in FY02, and for FY03 the Brochure Development and Printing category was made available in response to industry requests for an easier process for the funding of small collateral materials projects.

Cooperative Marketing Advisory Committee: The Cooperative Marketing Advisory Committee, made up of a minimum of 16 industry professionals, provides ongoing input and insight into the tourism marketing needs of the industry. This body assists with program administration, reviews decisions as necessary, as well as provides the program with a wealth of tourism marketing experience and expertise.

Cooperative Marketing

Program Summary for the Fiscal Year Ending June 30, 2003



Working together to lead Missouri in becoming one of America's most memorable tourist destinations.

II. FY03 Project Assessments - Combined data

Statistical Data - At the end of each contract period, Cooperative Marketing Program participants provide MDT with reports assessing the outcome of the funded projects from the participant's perspective. The following table, Figure 5, combines the statistical data provided by the FY03 participants through those reports.

Figure 5
Combined Summary of
FY03 Cooperative Marketing Projects

\$2,908,673	State Dollars Budgeted
\$2,661,131	State Dollars Reimbursed
\$2,788,826	Local Matching Dollars
\$5,449,958	Total Project Costs
43	% In State
57	% Out of State
512,666	Inquiries Reported
1,253,738,616	Total Circulation/Gross Impressions
12,427	TV Ads Placed
6,086	Radio Ads Placed
619	Newspaper Ads Placed
570	Magazine Ads Placed
14	Billboards Leased
0	Videos Distributed
985,685	Brochures Distributed
74	Tradeshows Attended
7	FAM Tours Hosted
7	Websites Developed/Updated
63	Projects Funded
55	Summary Reports Received

Outcomes - In addition to the numbers reported, the summary reports also outlined the project objectives as well as the DMO's measure of the success of the funded marketing projects. The participants were asked to provide the main objectives of the project, gauge the extent to which the objectives were met, and comments on the degree of success attributed to the project. Additionally, participants provided research data collected throughout the project to support the outcomes reported. The summary research provided valuable insights to Missouri tourism marketing trends at the local levels. The division reviewed all the research data provided with the summary reports for use as both a means for comparison and a supplement to the MDT research results.



The following table, **Figure 6**, illustrates the level of FY03 project success reported by the Cooperative Marketing Program participants.

Figure 6	
Summary of Project Suc	ccess
Extent to Which Project Achieved Objective	# Reporting
Significantly	31
Somewhat	23
Little	1
* Summary Report Not Submitted	8
Total Contracts	63

^{* 3} contracts - no report required (Brochure Dev.) 5 contracts - reports no submitted

Figure 7 presents the various marketing objectives of the FY03 funded projects and the extent to which those objectives were achieved.

Figure 7
Extent to which Objectives were Achieved

Marketing Objective	# Reporting this Objective		ent to which Project chieved Objectives
		15	Significantly
Increase Number of Visitors	29	11	Somewhat
		1	Little
		2	Unknown
		7	Significantly
Destination Awareness	22	9	Somewhat
		6	Unknown
Increase Tourism Revenues	6	5	Significantly
		1	Somewhat
Increase Length of Stay	1	1	Somewhat
Increase Convention Business	4	3	Significantly
		1	Somewhat
Establish New Markets	1	1	Significantly
Totals	63	63	



Figure 8 compares the program years FY01, FY02 and FY03

Figure 8 - Comparison of FY01, FY02, and FY03 Cooperative Marketing Projects

	FY01	FY02	FY01/FY02 Comparison	FY03	FY02/FY03 Comparison	FY03 % of +(-)
State \$\$ Budgeted	2,914,658	2,680,360	-234,298	2,908,673	228,313	7.85%
State \$\$ Reimbursed	2,452,056	2,438,223	-13,833	2,661,131	222,908	8.38%
Unused \$\$	462,602	242,138	-220,464	247,542	5,404	2.18%
Local Matching \$\$	3,157,863	2,477,512	-680,351	2,788,826	311,314	11.16%
Total Project Cost	5,609,919	4,915,735	-694,184	5,449,958	534,223	9.80%
Gross Impressions	437,642,778	1,908,483,335	1,470,840,557	1,253,738,616	-654,744,719	-52.22%
Inquiries Reported	0	0	0	512,666	512,666	100.00%
TV Ads Placed	12,557	9,464	-3,093	12,427	2,963	23.84%
Radio Ads Placed	10,386	12,742	2,356	6,086	-6,656	-109.37%
Newspaper Ads Placed	216	857	641	619	-238	-38.45%
Magazine Ads Placed	347	401	54	570	169	29.65%
Videos Distributed	1	25	24	0	-25	-100.00%
Billboards Leased	18	14	-4	14	0	0.00%
Brochures Distributed	1,285,344	1,465,594	180,250	985,685	-479,909	-48.69%
Tradeshows Attended	71	81	10	74	-7	-9.46%
FAM Tours Hosted	2	11	9	7	-4	-57.14%
Websites Developed/Updated	9	6	-3	7	1	14.29%
Overall Contract Completion Rate	84.13%	90.97%	6.84%	91.47%	.5%	

Figure 9 lists the FY03 participants by dollars reimbursed, most to least.

Figure 9 - FY03 Summary Totals by DMO

TOTAL REIMBURSED	TOTAL ALLOCATED	DMO
\$460,000	\$460,000	St. Louis Convention & Visitors Commission
\$447,562	\$451,646	Springfield Convention & Visitors Bureau, Inc.
\$395,472	\$412,178	Branson/Lakes Area Chamber of Commerce/CVB
\$335,963	\$352,199	Lake of the Ozarks Convention & Visitors Bureau
\$223,424	\$287,500	Convention & Visitors Bureau of Greater Kansas City
\$112,282	\$130,000	Greater St Charles Convention & Visitors Bureau
\$72,741	\$93,145	St. Joseph Convention & Visitors Bureau
\$60,130	\$60,130	City of Independence - Tourism Department
\$56,279	\$66,965	City of Lebanon
\$49,931	\$50,000	Table Rock Lake/Kimberling City Area Chamber of Commerce
\$48,423	\$52,618	Lake of the Ozarks Golf Council, Inc.
\$44,100	\$50,000	Platte County - KCI Area Convention & Visitors Bureau
\$37,307	\$50,938	Joplin Convention & Visitors Bureau
\$32,944	\$46,026	Downtown Branson Main Street Association



TOTAL REIMBURSED	TOTAL ALLOCATED	DMO
\$30,637	\$32,190	Clinton Area Chamber of Commerce/CVB
\$30,500	\$36,897	Jefferson City Convention & Visitors Bureau
\$25,644	\$28,398	Hannibal Convention & Visitors Bureau
\$21,729	\$27,559	Branson Veterans Task Force, Inc.
\$21,561	\$23,750	Sedalia Area Chamber of Commerce/CVB
\$12,414	\$12,424	City of Lexington
\$11,293	\$15,000	Indian Point Chamber of Commerce, Inc.
\$9,268	\$9,518	Southeast Missouri Council of Governments, Inc.
\$9,140	\$9,140	Mark Twain Home Foundation
\$9,079	\$10,950	Allied Arts Council
\$7,926	\$7,926	Pulaski County Visitors Bureau
\$7,824	\$8,442	City of Sikeston
\$7,759	\$17,980	City of West Plains Tourism Development Advisory Council
\$7,443	\$9,487	Main Street Clarksville/HCI
\$6,530	\$6,530	Lee's Summit Chamber of Commerce
\$5,894	\$9,900	Missouri Travel Council
\$5,692	\$5,698	City of Miner
\$5,525	\$10,000	Bed & Breakfast Inns of Missouri
\$5,340	\$5,344	Chesterfield Chamber of Commerce
\$4,984	\$5,000	Historic Arrow Rock Council
\$4,973	\$5,000	Carthage Convention and Visitors Bureau
\$4,012	\$4,012	Nevada/Vernon County Chamber of Commerce
\$3,650	\$3,700	Barton County Chamber of Commerce
\$3,563	\$4,850	Convention and Visitor Bureau of Ste. Genevieve
\$3,150	\$3,150	Weston Development Company
\$2,741	\$5,731	Hermann Area Chamber of Commerce - Tourism Group
\$2,575	\$7,952	Pomme de Terre Lake Area Chamber of Commerce
\$2,200	\$2,500	Kennett Chamber of Commerce
\$2,056	\$2,800	Pony Express Regional Tourism Commission
\$1,562	\$2,072	Charleston Chamber of Commerce
\$1,416	\$2,373	Excelsior Springs Chamber of Commerce
\$1,300	\$1,400	Barton County Chamber of Commerce
\$1,253	\$1,515	Greater Maryville Chamber of Commerce
\$1,218	\$2,095	Chillicothe Area Chamber of Commerce
\$1,028	\$1,413	Clearwater Lake Association
\$639	\$639	Buffalo Area Chamber of Commerce
\$585	\$600	Greater Maryville Chamber of Commerce
\$474	\$474	Arcadia Valley Chamber of Commerce
\$0	\$923	Chariton Valley Tourism Region
\$2,661,131	\$2,908,673	TOTALS

Table of Contents

			<u>Page Number</u>
III.	FY03 Project Asses	ssment – Individual (DMOs listed alphabetically by marketing type)	10
	Leisure Travel N	larketing Contracts (\$5,000 up to \$50,000 state funds)	
	Marketing Activities	, Inquiries, and CPI – Leisure Travel Marketing Category	11
	3-01-902-11	Allied Arts Council	16
	3-08-927-11	Branson Veterans Task Force, Inc.	17
	3-07-901-11	Chesterfield Chamber of Commerce	18
	3-06-919-11	City of Lebanon	19
	3-04-930-11	City of Lexington	20
	3-10-005-11	City of Miner	21
	3-09-923-11	City of West Plains Tourism Development Advisory Council	22
	3-05-039-11	Clinton Area Chamber of Commerce/CVB	23
	3-08-926-11	Downtown Branson Main Street Association	24
	3-03-914-11	Hannibal Convention & Visitors Bureau	25
	3-06-931-11	Hermann Area Chamber of Commerce - Tourism Group	26
	3-06-912-11	Historic Arrow Rock Council	27
	3-08-024-11	Indian Point Chamber of Commerce, Inc.	28
	3-06-928-11	Jefferson City Convention & Visitors Bureau	29
	3-08-909-11	Joplin Convention & Visitors Bureau	30
	3-06-921-11	Lake of the Ozarks Golf Council, Inc.	31
	3-06-920-11	Lake of the Ozarks Golf Council, Inc.	32
	3-04-013-11	Lee's Summit Chamber of Commerce	33
	3-03-916-11	Main Street Clarksville/HCI	34
	3-03-910-11	Mark Twain Home Foundation	35
	3-04-915-11	Platte County - KCI Area Convention & Visitors Bureau	36
	3-05-938-11	Pomme de Terre Lake Area Chamber of Commerce	37
	3-06-025-11	Pulaski County Visitors Bureau	38
	3-05-911-11	Sedalia Area Chamber of Commerce/CVB	39
	3-10-935-11	Southeast Missouri Council of Governments, Inc.	40
	3-08-017-11	Table Rock Lake/Kimberling City Area Chamber of Commerce	41

III. FY03 Project Assessments - Individual

The following pages contain individual results from each FY03 contract by marketing category. The DMOs are listed alphabetically under the following sections:

Leisure Travel Marketing Statewide Marketing Convention Marketing Destination Advertising Small Project Marketing-Summer/Fall Small Project Marketing-Winter/Spring

A report reflecting marketing activities, inquiries, and cost per inquiry by category precedes each section.

Figure 10 - Marketing Activities, Inquiries, and Cost Per Inquiry - Leisure Travel Marketing Category

Allied Arts Council					
Contract # 3-01-902-11	Research Method	Other			
Inquiries Generated	0	<u>N</u>	larketing Activities	<u>3</u>	
State Funds Budgeted	\$10,950.00	TV Ads	0	Videos/CDs	0
State Funds Used	\$9,078.88	Radio Ads	80	Brochures	32,000
Local Funds Used	\$9,078.88	Newspaper Ads	70	Tradeshows	0
Total Project Costs	\$18,157.76	Magazine Ads	1	FAM Tours	0
State Cost Per Inquiry	No Inquiries Reported	Billboards	0	Websites	0
Branson Veterans Task For	ce, Inc.				
Contract # 3-08-927-11	Research Method	Intercept Study			
Inquiries Generated	1,428	<u>N</u>	larketing Activities	<u>i</u>	
State Funds Budgeted	\$27,559.12	TV Ads	139	Videos/CDs	0
State Funds Used	\$21,729.49	Radio Ads	0	Brochures	120,000
Local Funds Used	\$21,729.50	Newspaper Ads	0	Tradeshows	0
Total Project Costs	\$43,458.99	Magazine Ads	8	FAM Tours	0
State Cost Per Inquiry	\$15.22	Billboards	0	Websites	0
Chesterfield Chamber of Co	ommerce				
Contract # 3-07-901-11	Research Method	Other			
Inquiries Generated	485	<u>N</u>	larketing Activities	<u>3</u>	
State Funds Budgeted	\$5,343.87	TV Ads	0	Videos/CDs	0
State Funds Used	\$5,339.87	Radio Ads	0	Brochures	0
Local Funds Used	\$5,339.87	Newspaper Ads	4	Tradeshows	0
Total Project Costs	\$10,679.74	Magazine Ads	0	FAM Tours	0
State Cost Per Inquiry	\$11.01	Billboards	0	Websites	0
City of Lebanon					
Contract # 3-06-919-11	Research Method	Other			
Inquiries Generated	9,283	<u>N</u>	larketing Activities	<u>i</u>	
State Funds Budgeted	\$50,000.00	TV Ads	1,631	Videos/CDs	0
State Funds Used	\$44,370.87	Radio Ads	2,867	Brochures	36,000
Local Funds Used	\$44,370.87	Newspaper Ads	1	Tradeshows	3
Total Project Costs	\$88,741.74	Magazine Ads	3	FAM Tours	1
State Cost Per Inquiry	\$4.78	Billboards	4	Websites	0

City of Lexington					
Contract # 3-04-930-11	Research Method	Conversion Study			
Inquiries Generated	920	<u>. w</u>	larketing Activitie	<u>s</u>	
State Funds Budgeted	\$12,423.50	TV Ads	128	Videos/CDs	0
State Funds Used	\$12,413.53	Radio Ads	0	Brochures	0
Local Funds Used	\$12,413.54	Newspaper Ads	4	Tradeshows	0
Total Project Costs	\$24,827.07	Magazine Ads	1	FAM Tours	0
State Cost Per Inquiry	\$13.49	Billboards City of Miner	2	Websites	0
Contract # 3-10-005-11	Research Method	Conversion Study			
Inquiries Generated	1,338	•	larketing Activitie	s	
State Funds Budgeted	\$5,697.50	TV Ads	0	Videos/CDs	0
State Funds Used	\$5,692.00	Radio Ads	0	Brochures	0
Local Funds Used	\$5,692.00	Newspaper Ads	0	Tradeshows	5
Total Project Costs	\$11,384.00	Magazine Ads	13	FAM Tours	0
State Cost Per Inquiry	\$4.25	Billboards	0	Websites	0
City of West Plains Tayrisms	Davidanimant Advisani Ca				
City of West Plains Tourism	•				
Contract # 3-09-923-11 Inquiries Generated	Research Method 1,756	Intercept Study	larketing Activitie	ie.	
•	\$17,980.00	TV Ads	65	Videos/CDs	0
State Funds Budgeted State Funds Used	\$7,759.32	Radio Ads	0	Brochures	0 0
Local Funds Used	\$7,759.32 \$7.759.32	Newspaper Ads	0	Tradeshows	1
Total Project Costs	\$15,518.64	Magazine Ads	5	FAM Tours	0
State Cost Per Inquiry	\$4.42	Billboards	0	Websites	0
Clinton Area Chamber of Co		Other			
Contract # 3-05-039-11	Research Method 316	Other	larketing Activitie		
Inquiries Generated				_	_
State Funds Budgeted	\$32,190.00	TV Ads	168	Videos/CDs	0
State Funds Used	\$30,637.17	Radio Ads	0	Brochures	0
Local Funds Used	\$30,637.18	Newspaper Ads	8	Tradeshows	0
Total Project Costs	\$61,274.35	Magazine Ads	0	FAM Tours	0
State Cost Per Inquiry	\$96.95	Billboards	0	Websites	0
Downtown Branson Main Str	reet Association				
Contract # 3-08-926-11	Research Method	Intercept Study			
Inquiries Generated	56,809	<u>N</u>	larketing Activitie	<u>s</u>	
State Funds Budgeted	\$46,026.00	TV Ads	82	Videos/CDs	0
State Funds Used	\$32,944.35	Radio Ads	1,188	Brochures	400,000
Local Funds Used	\$32,944.36	Newspaper Ads	0	Tradeshows	0
Total Project Costs	\$65,888.71	Magazine Ads	0	FAM Tours	0
State Cost Per Inquiry	\$0.58	Billboards	6	Websites	0
Hannibal Convention & Visit	ors Bureau				
Contract # 3-03-914-11	Research Method	Telephone Survey			
Inquiries Generated	22,910	<u>N</u>	larketing Activitie	<u>s</u>	
State Funds Budgeted	\$28,397.50	TV Ads	0	Videos/CDs	0
State Funds Used	\$25,643.73	Radio Ads	0	Brochures	0
Local Funds Used	\$28,397.50	Newspaper Ads	94	Tradeshows	0
Total Project Costs	\$54,041.23	Magazine Ads	12	FAM Tours	0
State Cost Per Inquiry	\$1.12	Billboards	0	Websites	0

Hermann Area Chamber of Commerce – Tourism Group Research Method Other

Contract # 3-06-931-11	Research Method	Other			
Inquiries Generated	4,305	<u>M</u> .	arketing Activitie	<u>es</u>	
State Funds Budgeted	\$5,731.30	TV Ads	0	Videos/CDs	0
State Funds Used	\$2,740.50	Radio Ads	370	Brochures	35,000
Local Funds Used	\$2,740.50	Newspaper Ads	4	Tradeshows	0
Total Project Costs	\$5,481.00	Magazine Ads	0	FAM Tours	0
State Cost Per Inquiry	\$0.64	Billboards	0	Websites	0
Historic Arrow Rock Council					
Contract # 3-06-912-11	Research Method	Other			
Inquiries Generated	1,204	<u>M</u> :	arketing Activitie	<u>es</u>	
State Funds Budgeted	\$5,000.00	TV Ads	0	Videos/CDs	0
State Funds Used	\$4,983.50	Radio Ads	386	Brochures	0
Local Funds Used	\$4,983.50	Newspaper Ads	0	Tradeshows	0
Total Project Costs	\$9,967.00	Magazine Ads	0	FAM Tours	0
State Cost Per Inquiry	\$4.14	Billboards	0	Websites	0
Indian Point Chamber of Com	nmerce, Inc.				
Contract # 3-08-024-11	Research Method	Other			
Inquiries Generated	16,217	<u>M</u>	arketing Activitie	<u>es</u>	
State Funds Budgeted	\$15,000.00	TV Ads	0	Videos/CDs	0
State Funds Used	\$11,293.18	Radio Ads	0	Brochures	0
Local Funds Used	\$14,987.14	Newspaper Ads	0	Tradeshows	0
Total Project Costs	\$26,280.32	Magazine Ads	3	FAM Tours	0
State Cost Per Inquiry	\$0.70	Billboards	0	Websites	0
Jefferson City Convention &	Visitors Bureau				
Contract # 3-06-928-11	Research Method	Conversion Study			
Inquiries Generated	2,929	<u>M</u> :	arketing Activitie	<u>es</u>	
State Funds Budgeted	\$36,896.78	TV Ads	0	Videos/CDs	0
State Funds Used	\$30,500.03	Radio Ads	0	Brochures	0
Local Funds Used	\$30,500.03	Newspaper Ads	52	Tradeshows	0
Total Project Costs	\$61,000.06	Magazine Ads	0	FAM Tours	0
State Cost Per Inquiry	\$10.41	Billboards	0	Websites	0
Joplin Convention & Visitors	Bureau				
Contract # 3-08-909-11	Research Method	Other			
Inquiries Generated	12,092	<u>M</u> :	arketing Activitie	<u>es</u>	
State Funds Budgeted	\$35,484.00	TV Ads	0	Videos/CDs	0
State Funds Used	\$28,752.63	Radio Ads	0	Brochures	10,000
Local Funds Used	\$28,752.64	Newspaper Ads	0	Tradeshows	0
Total Project Costs	\$57,505.27	Magazine Ads	20	FAM Tours	0
State Cost Per Inquiry	\$2.38	Billboards	0	Websites	0
Lake of the Ozarks Golf Cour	icil, Inc.				
Contract # 3-06-920-11	Research Method	Telephone Survey			
Inquiries Generated	6,080	<u>M</u> :	arketing Activitie	<u>es</u>	
State Funds Budgeted	\$39,892.50	TV Ads	0	Videos/CDs	0
State Funds Used	\$36,495.57	Radio Ads	0	Brochures	78,000
Local Funds Used	\$36,495.59	Newspaper Ads	17	Tradeshows	0
Total Project Costs	\$72,991.16	Magazine Ads	17	FAM Tours	0
State Cost Per Inquiry	\$6.00	Billboards	0	Websites	0

Contract # 3-06-921-11 Inquiries Generated	Research Method 24,000	Other	larketing Activities		
·	,	_		\/: d= = = (OD =	0
State Funds Budgeted	\$12,725.00	TV Ads	0	Videos/CDs	0
State Funds Used	\$11,927.70	Radio Ads	0	Brochures	12,000
Local Funds Used	\$11,927.71	Newspaper Ads	0	Tradeshows	8
Total Project Costs	\$23,855.41	Magazine Ads	0	FAM Tours	1
State Cost Per Inquiry	\$0.50	Billboards	0	Websites	0
Lee's Summit Chamber of Co					
Contract # 3-04-013-11	Research Method	Other			
Inquiries Generated	431	<u>M</u>	larketing Activities		
State Funds Budgeted	\$6,529.50	TV Ads	0	Videos/CDs	0
State Funds Used	\$6,529.50	Radio Ads	0	Brochures	32,500
Local Funds Used	\$6,529.50	Newspaper Ads	0	Tradeshows	0
Total Project Costs	\$13,059.00	Magazine Ads	3	FAM Tours	0
State Cost Per Inquiry	\$15.15	Billboards	0	Websites	0
	Ma	ain Street Clarksville/HCl			
Contract # 3-03-916-11	Research Method	Intercept Study			
Inquiries Generated	2,084	<u>M</u>	larketing Activities		
State Funds Budgeted	\$9,487.00	TV Ads	0	Videos/CDs	0
State Funds Used	\$7,443.43	Radio Ads	0	Brochures	0
Local Funds Used	\$8,456.00	Newspaper Ads	12	Tradeshows	0
Total Project Costs	\$15,899.43	Magazine Ads	1	FAM Tours	0
State Cost Per Inquiry	\$3.57	Billboards	0	Websites	1
Mark Twain Home Foundatio	n				
Contract # 3-03-910-11	Research Method	Intercept Study			
Inquiries Generated	14,105	<u>М</u>	larketing Activities		
State Funds Budgeted	\$9,140.00	TV Ads	0	Videos/CDs	0
State Funds Used	\$9,140.00	Radio Ads	0	Brochures	30,000
Local Funds Used	\$9,140.00	Newspaper Ads	30	Tradeshows	1
Total Project Costs	\$18,280.00	Magazine Ads	7	FAM Tours	0
State Cost Per Inquiry	\$0.65	Billboards	0	Websites	0
		(CI Area Convention & Visitors Bu	ıreau		
Contract # 3-04-915-11	Research Method	Conversion Study			
Inquiries Generated	8,835	_	larketing Activities		
State Funds Budgeted	\$50,000.00	TV Ads	0	Videos/CDs	0
State Funds Used	\$44,100.12	Radio Ads	0	Brochures	1,000
Local Funds Used	\$44,100.12	Newspaper Ads	4	Tradeshows	2
Total Project Costs	\$88,200.24	Magazine Ads	23	FAM Tours	0
State Cost Per Inquiry	\$4.99	Billboards	0	Websites	0
Pomme de Terre Lake Area C	hamber of Commerce				
Contract # 3-05-938-11	Research Method	Other			
Inquiries Generated	10,868	<u>M</u>	larketing Activities		
State Funds Budgeted	\$7,952.25	TV Ads	0	Videos/CDs	0
State Funds Used	\$2,574.68	Radio Ads	0	Brochures	0
Local Funds Used	\$3,773.28	Newspaper Ads	0	Tradeshows	4
Total Project Costs	\$6,347.96	Magazine Ads	0	FAM Tours	0
State Cost Per Inquiry	\$0.24	Billboards	0	Websites	0
Pulaski County Visitors Bure	au				
Contract # 3-06-025-11	Research Method	None			
Inquiries Generated	8,161		larketing Activities		
State Funds Budgeted	\$7,925.50	TV Ads	0	Videos/CDs	0
					-

State Funds Used	\$7,925.50	Radio Ads	0	Brochures	50,000
Local Funds Used	\$7,925.50	Newspaper Ads	0	Tradeshows	0
Total Project Costs	\$15,851.00	Magazine Ads	0	FAM Tours	0
State Cost Per Inquiry	\$0.97	Billboards	0	Websites	0
Sedalia Area Chamber of Cor	nmerce/CVR				
Contract # 3-05-911-11	Research Method	Intercept Study			
Inquiries Generated	6,215		arketing A	Activities	
•	•	TV Ads	0	Videos/CDs	0
State Funds Budgeted State Funds Used	\$23,750.00	Radio Ads	0	Brochures	-
Local Funds Used	\$21,561.40 \$21,561.40		21	Tradeshows	0
	• •	Newspaper Ads	14	FAM Tours	_
Total Project Costs	\$43,122.80	Magazine Ads			0
State Cost Per Inquiry	\$3.47	Billboards	2	Websites	0
Southeast Missouri Council o	of Governments, Inc.				
Contract # 3-10-935-11	Research Method	Conversion Study			
Contract # 3-10-935-11 Inquiries Generated	Research Method 250	•	arketing A	<u>Activities</u>	
		•	arketing A	Activities Videos/CDs	0
Inquiries Generated	250	<u>Ма</u>	_		0 68,679
Inquiries Generated State Funds Budgeted	250 \$9,517.50	<u>Ma</u> TV Ads	0	Videos/CDs	-
Inquiries Generated State Funds Budgeted State Funds Used	250 \$9,517.50 \$9,267.73	Ma TV Ads Radio Ads	0	Videos/CDs Brochures	68,679
Inquiries Generated State Funds Budgeted State Funds Used Local Funds Used	250 \$9,517.50 \$9,267.73 \$9,517.50 \$18,785.23 \$37.07	Ma TV Ads Radio Ads Newspaper Ads Magazine Ads Billboards	0 0 0 0	Videos/CDs Brochures Tradeshows	68,679 0
Inquiries Generated State Funds Budgeted State Funds Used Local Funds Used Total Project Costs State Cost Per Inquiry	250 \$9,517.50 \$9,267.73 \$9,517.50 \$18,785.23 \$37.07 Table Rock Lake/Kin	TV Ads Radio Ads Newspaper Ads Magazine Ads Billboards nberling City Area Chamber of Co	0 0 0 0	Videos/CDs Brochures Tradeshows FAM Tours	68,679 0 0
Inquiries Generated State Funds Budgeted State Funds Used Local Funds Used Total Project Costs State Cost Per Inquiry Contract # 3-08-017-11	250 \$9,517.50 \$9,267.73 \$9,517.50 \$18,785.23 \$37.07	TV Ads Radio Ads Newspaper Ads Magazine Ads Billboards nberling City Area Chamber of Cod Mail Survey	0 0 0 0 0 mmerce	Videos/CDs Brochures Tradeshows FAM Tours Websites	68,679 0 0
Inquiries Generated State Funds Budgeted State Funds Used Local Funds Used Total Project Costs State Cost Per Inquiry	250 \$9,517.50 \$9,267.73 \$9,517.50 \$18,785.23 \$37.07 Table Rock Lake/Kin	TV Ads Radio Ads Newspaper Ads Magazine Ads Billboards nberling City Area Chamber of Cod Mail Survey	0 0 0 0	Videos/CDs Brochures Tradeshows FAM Tours Websites	68,679 0 0
Inquiries Generated State Funds Budgeted State Funds Used Local Funds Used Total Project Costs State Cost Per Inquiry Contract # 3-08-017-11	250 \$9,517.50 \$9,267.73 \$9,517.50 \$18,785.23 \$37.07 Table Rock Lake/Kin Research Method	TV Ads Radio Ads Newspaper Ads Magazine Ads Billboards nberling City Area Chamber of Cod Mail Survey	0 0 0 0 0 mmerce	Videos/CDs Brochures Tradeshows FAM Tours Websites	68,679 0 0
Inquiries Generated State Funds Budgeted State Funds Used Local Funds Used Total Project Costs State Cost Per Inquiry Contract # 3-08-017-11 Inquiries Generated	250 \$9,517.50 \$9,267.73 \$9,517.50 \$18,785.23 \$37.07 Table Rock Lake/Kin Research Method 22,000	TV Ads TV Ads Radio Ads Newspaper Ads Magazine Ads Billboards Inberling City Area Chamber of Co. Mail Survey	0 0 0 0 mmerce	Videos/CDs Brochures Tradeshows FAM Tours Websites	68,679 0 0
Inquiries Generated State Funds Budgeted State Funds Used Local Funds Used Total Project Costs State Cost Per Inquiry Contract # 3-08-017-11 Inquiries Generated State Funds Budgeted	250 \$9,517.50 \$9,267.73 \$9,517.50 \$18,785.23 \$37.07 Table Rock Lake/Kin Research Method 22,000 \$50,000.00	TV Ads Radio Ads Rewspaper Ads Newspaper Ads Magazine Ads Billboards Inberling City Area Chamber of Co. Mail Survey Ma	0 0 0 0 0 mmerce	Videos/CDs Brochures Tradeshows FAM Tours Websites Activities Videos/CDs	68,679 0 0 0
Inquiries Generated State Funds Budgeted State Funds Used Local Funds Used Total Project Costs State Cost Per Inquiry Contract # 3-08-017-11 Inquiries Generated State Funds Budgeted State Funds Used	250 \$9,517.50 \$9,267.73 \$9,517.50 \$18,785.23 \$37.07 Table Rock Lake/Kin Research Method 22,000 \$50,000.00 \$49,930.62	TV Ads Radio Ads Newspaper Ads Magazine Ads Billboards nberling City Area Chamber of Co. Mail Survey TV Ads Radio Ads	0 0 0 0 mmerce arketing A	Videos/CDs Brochures Tradeshows FAM Tours Websites Activities Videos/CDs Brochures	68,679 0 0 0
Inquiries Generated State Funds Budgeted State Funds Used Local Funds Used Total Project Costs State Cost Per Inquiry Contract # 3-08-017-11 Inquiries Generated State Funds Budgeted State Funds Used Local Funds Used	250 \$9,517.50 \$9,267.73 \$9,517.50 \$18,785.23 \$37.07 Table Rock Lake/Kin Research Method 22,000 \$50,000.00 \$49,930.62 \$49,930.62	TV Ads TV Ads Radio Ads Newspaper Ads Magazine Ads Billboards nberling City Area Chamber of Co. Mail Survey TV Ads Radio Ads Newspaper Ads	0 0 0 0 mmerce arketing A 107 0	Videos/CDs Brochures Tradeshows FAM Tours Websites Activities Videos/CDs Brochures Tradeshows	68,679 0 0 0

Contract Number: 3-01-902-11

> DMO: **Allied Arts Council**

Project Name: Trails West!

Project Objective: Increase No. of Visitors

State Dollars Budgeted \$10.950.00

% In State 73 State Dollars Reimbursed \$9,078.88 % Out of State 27 Local Matching Dollars \$9,078.88

1

Total Project Cost \$18,157.76

Total Circulation/Exposure 2,634,664

> Inquiries Reported TV Ads Placed 0

Radio Ads Placed 80

Newspaper Ads Placed 70

Magazine Ads Placed 0

Billboards Leased Videos Distributed 0

32,000 **Brochures Distributed**

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

> Other Marketing Activity 0

Did Project Achieve Objectives Significantly

> **DMO Comments** According to on-site survey, out-of- town visitors spent an avg.

> > of \$82.36/person and stayed an average of 1.8 days in St. Jo. Shows we are generating overnight stays & highlighting local

attractions where visitors can spend their money.

Research Method Other Percentage Completed 83%

> FY2003 is the second year that the Allied Arts Council, located in St. Description

Joseph MO in the Pony Express region, has participated as a DMO. To date, the council received \$17,061 in reimbursements for marketing

expenses with a 75% completion rate.

Contract Number: 3-08-927-11

> DMO: Branson Veterans Task Force, Inc.

Project Name: Branson Veterans Task Force

Project Objective: Increase No. of Visitors

State Dollars Budgeted \$27,559.12

State Dollars Reimbursed \$21,729.49 % In State 19 % Out of State 81 Local Matching Dollars \$21,729.50

Total Project Cost \$43,458.99

Total Circulation/Exposure 3,417,000

> Inquiries Reported 1,428

TV Ads Placed 139

Radio Ads Placed 0

0 Newspaper Ads Placed

Magazine Ads Placed 8

0 Billboards Leased

Videos Distributed

Brochures Distributed 120,000

Tradeshows Attended 0

0

Websites Developed/Updated

FAM Tours Hosted

Other Marketing Activity 0

Did Project Achieve Objectives Somewhat

> **DMO Comments** TV ads were good, but did not draw visitors. Magazine ads hit

> > 3 of 4 objectives & are increasing numbers. Tabloid is making a big impact on Task Force interest and rack cards

are holding steady.

0

Research Method Intercept Study

Percentage Completed 79%

> Description Located in the Ozark Mountain region, Branson Veterans Task Force

works to make Branson the number one location for veterans activities and veterans reunions in the country. The organization has received a

total of \$86,342 in reimbursements for qualified

marketing activities. The overall completion average for this DMO is

54%.

Contract Number: 3-07-901-11

DMO: Chesterfield Chamber of Commerce

Project Name: Introducing Chesterfield

Project Objective: Increase No. of Visitors

State Dollars Budgeted \$5,343.87

State Dollars Reimbursed \$5,339.87 % In State 35
Local Matching Dollars \$5,339.87 % Out of State 65

Total Project Cost \$10,679.74

Total Circulation/Exposure 4,744,000 Inquiries Reported 485

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 4

Magazine Ads Placed 0

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 0

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Somewhat

DMO Comments We receive a somewhat significant requests for information

during this grant period. From the amount of requests received, quite a few of those requests (32%) 2343 from what

we defined as our target areas.

Research Method Other

Percentage Completed 100%

Description The Chesterfield Chamber of Commerce markets tourism for the city of

Chesterfield located in the western most part of St. Louis County. This chamber began applying for Cooperative Marketing Program funding in FY1997 and has received a total of \$46,074 in tourism marketing

reimbursements. Their completion rate is 96%.

Contract Number: 3-06-919-11

DMO: City of Lebanon

Project Name: Comprehensive Leisure Marketing Campaign

Project Objective: Increase Revenues

State Dollars Budgeted \$50,000.00

State Dollars Reimbursed \$44,370.87 % In State 75
Local Matching Dollars \$44,370.87 % Out of State 25

Total Project Cost \$88,741.74

Total Circulation/Exposure 9,662,507

Inquiries Reported 9,283

TV Ads Placed 1,631

Radio Ads Placed 2,867

Newspaper Ads Placed 1

Magazine Ads Placed 3

Billboards Leased 4

Videos Distributed 0

Brochures Distributed 36,000

Tradeshows Attended 3

FAM Tours Hosted 1

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Significantly

DMO Comments CMP funding allows Lebanon to produce our spectacular

Visitor's Guide and advertise in publications distributed in 12

states.

Research Method Other

Percentage Completed 89%

Description FY2003 is the second year for program participation by the City of

Lebanon. With funding in both the leisure travel and the convention marketing categories, this Lake of the Ozark region DMO achieved better than a 91% completion average for a total of \$111,033 in qualified

marketing expenses.

Contract Number: 3-04-930-11

DMO: City of Lexington

Project Name: Show Me Lexington

Project Objective: Increase No. of Visitors

State Dollars Budgeted \$12,423.50

State Dollars Reimbursed \$12,413.53 % In State 28
Local Matching Dollars \$12,413.54 % Out of State 72

Total Project Cost \$24,827.07

Total Circulation/Exposure 7,220,271

Inquiries Reported 920 TV Ads Placed 128

Radio Ads Placed 0

Newspaper Ads Placed 4

Magazine Ads Placed 1

Billboards Leased 2

Videos Distributed 0

Brochures Distributed 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Tradeshows Attended

Other Marketing Activity 0

Did Project Achieve Objectives Significantly

DMO Comments Merchants reported increased customers & sales. More

0

community events were planned & executed. Increased inquiries & visitors from out of state and surrounding areas.

Research Method Conversion Study

Percentage Completed 100%

Description The City of Lexington and the Lexington Tourism Bureau together have

participated in the Cooperative Marketing Program for 5 years. This destination, located 35 miles east of Kansas City just off highway 70, has been reimbursed \$35,011 for qualified marketing expenses at a

completion rate of 96%.

Contract Number: 3-10-005-11

DMO: City of Miner

Project Name: Group Travel/Leisure Travel Campaign 2003

Project Objective: Destination Awareness

State Dollars Budgeted \$5,697.50

State Dollars Reimbursed \$5,692.00 % In State 2
Local Matching Dollars \$5,692.00 % Out of State 98

Total Project Cost \$11,384.00

Total Circulation/Exposure 4,026,425

Inquiries Reported 1,338

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 13

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 0

Tradeshows Attended 5

Websites Developed/Updated 0

FAM Tours Hosted

Other Marketing Activity 0

Did Project Achieve Objectives Significantly

DMO Comments With MDT funding we were able to increase the visibility of our

area to twice the number of potential visitors, which in turn brings in twice the guests and visitors to our city, boosting our

economy.

0

Research Method Conversion Study

Percentage Completed 100%

Description The City of Miner, in conjunction with the City of Sikeston and the

Sikeston-Miner CVB, has participated in the Cooperative Marketing Program for 5 years. These River Heritage have jointly received

\$41,881 in co-op funding with a 96% completion rate.

Contract Number: 3-09-923-11

DMO: City of West Plains Tourism Development Advisory Council

Project Name: West Plains Tourist Attraction Marketing Plan (FY 2003)

Project Objective: Increase Length of Stay

State Dollars Budgeted \$17,980.00

State Dollars Reimbursed \$7,759.32 % In State 48
Local Matching Dollars \$7,759.32 % Out of State 52

Total Project Cost \$15,518.64

Total Circulation/Exposure 3,287,450

Inquiries Reported 1,756

TV Ads Placed 65

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 5

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 0

Tradeshows Attended 1

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Somewhat

DMO Comments TV advertising was somewhat effective. Survey information:

Word of mouth-31%; Newspaper-30%; radio-25%; TV-9%; internet-2%; Other-3%. TV advertising in AR & TN had little

impact. Will use this data for future planning.

Research Method Intercept Study

Percentage Completed 97%

Description The City of West Plains has participated in the Cooperative Marketing

Program in each of the last 6 years. Having achieved an 79% completion average, this DMO has been reimbursed \$68,576 for qualified marketing expenses. West Plains is located in the Ozark

Heritage vacation region.

Contract Number: 3-05-039-11

DMO: Clinton Area Chamber of Commerce/CVB

Project Name: "Clinton: All This and More!"Tourism Marketing Project

Project Objective: Destination Awareness

State Dollars Budgeted \$32,190.00

State Dollars Reimbursed \$30,637.17 % In State 60
Local Matching Dollars \$30,637.18 % Out of State 40

Total Project Cost \$61,274.35

Total Circulation/Exposure 7,613,568

Inquiries Reported 316

TV Ads Placed 168

Radio Ads Placed 0

Newspaper Ads Placed 8

Magazine Ads Placed 0

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 0
Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Somewhat

DMO Comments We were able to produce quality advertising campaign that

educated our target audience. However, we were

disappointed with the number of responses the advertising

generated based on the exposure.

Research Method Other

Percentage Completed 95%

Description FY03 is the Clinton Area Chamber of Commerce's third year in the co-op

program. In all, this Osage Lakes chamber has received \$34,136 in

reimbursements for a 93% completion rate.

Contract Number: 3-08-926-11

> DMO: **Downtown Branson Main Street Association**

Project Name: Experience Historic Downtown Branson

Project Objective: Increase No. of Visitors

State Dollars Budgeted \$46.026.00

State Dollars Reimbursed \$32,944.35 % In State 66 % Out of State 34 Local Matching Dollars \$32,944.36

400,000

0

Total Project Cost \$65,888.71

Total Circulation/Exposure 19,185,000

> Inquiries Reported 56,809

TV Ads Placed 82

Radio Ads Placed 1,188 0

Newspaper Ads Placed

Magazine Ads Placed 0

6 Billboards Leased

Videos Distributed 0

Tradeshows Attended 0

Websites Developed/Updated 0

Brochures Distributed

FAM Tours Hosted

Other Marketing Activity 0

Somewhat Did Project Achieve Objectives

> **DMO Comments** The overall impact was significant but the TV ads placed cost

the most and did very little as a return on our investment. Intercept surveys for this project showed little impact from the

TV ads we placed.

Research Method Intercept Study

Percentage Completed 72%

> Description This DMO, a Main Street organization, markets tourism for the downtown

area of Branson and has participated in the Cooperative Marketing Program for 4 years. In total, Downtown Branson has been

reimbursed \$134,047 for qualified marketing expenses which

represents a 86% completion average. Downtown Branson Main Street

Association is located in the Ozark Mountain region.

Contract Number: 3-03-914-11

DMO: Hannibal Convention & Visitors Bureau

Project Name: Mark Twain's Historic Hannibal

Project Objective: Increase No. of Visitors

State Dollars Budgeted \$28,397.50

State Dollars Reimbursed \$25,643.73 % In State 25
Local Matching Dollars \$28,397.50 % Out of State 75

Total Project Cost \$54,041.23

Total Circulation/Exposure 65,614,771

Inquiries Reported 22,910

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 94

Magazine Ads Placed 12

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 0

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 12

Did Project Achieve Objectives Significantly

DMO Comments A significant event was held in 2002. Motel revenues are

steady compared w/2002, higher than 2001. Reader responses were higher this year and we have shown a considerable increase in website traffic. Call-in requests for

visitors guides has increased.

Research Method Telephone Survey

Percentage Completed 90%

Description The Hannibal CVB is one of the major destination marketing

organizations of Mark Twain region. The CVB, a charter participant in the

Cooperative Marketing Program, has 86% contract completion average and has received reimbursements totaling \$195,320 from the

program.

Contract Number: 3-06-931-11

DMO: Hermann Area Chamber of Commerce - Tourism Group

Project Name: Reasons for All Seasons

Project Objective: Increase No. of Visitors

State Dollars Budgeted \$5,731.30

State Dollars Reimbursed \$2,740.50 % In State 76

Local Matching Dollars \$2,740.50 % Out of State 24

Total Project Cost \$5,481.00

Total Circulation/Exposure 4,035,370

Inquiries Reported 4,305
TV Ads Placed 0

TV Ads Placed 0
Radio Ads Placed 370

Newspaper Ads Placed 4

Magazine Ads Placed 0

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 35,000

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Significantly

DMO Comments Significantly increased phone, email, and walk-in inquiries at

the Hermann Information Center. Also have had only positive

input from our local businesses.

Research Method Other

Percentage Completed 48%

Description The Hermann Tourism Group is a charter Cooperative Marketing

participant. With a 72% contraction completion average, this DMO has increased its tourism marketing budget by \$55,823. Hermann is located on the Missouri River in the Lake of the Ozarks region wine

country.

Contract Number: 3-06-912-11

DMO: Historic Arrow Rock Council

Project Name: Media/Marketing Kits and Radio Advertising

Project Objective: Increase No. of Visitors

State Dollars Budgeted \$5,000.00

State Dollars Reimbursed \$4,983.50 % In State 70
Local Matching Dollars \$4,983.50 % Out of State 30

386

Total Project Cost \$9,967.00

Total Circulation/Exposure 1,275,331

Radio Ads Placed

Inquiries Reported 1,204

TV Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 0

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 0

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 331

Did Project Achieve Objectives Somewhat

DMO Comments Advertising had a positive effect. There were many first time

visitors, especially from the Springfield area where the bulk of radio ads were placed. Two travel writers contacted us, one

ran a small article in St. Louis.

Research Method Other

Percentage Completed 100%

Description FY03 marks Historic Arrow Rock Council's fifth year with the

Cooperative Marketing Program. With a total of \$20,799 in state funding,

Arrow Rock, a diminutive DMO with enormous tourism appeal,

has a 92% completion rate.

Contract Number: 3-08-024-11

DMO: Indian Point Chamber of Commerce, Inc.

Project Name: 2003 Direct Response Ads & Map Brochures

Project Objective: Increase No. of Visitors

State Dollars Budgeted \$15,000.00

State Dollars Reimbursed \$11,293.18 % In State 24

Local Matching Dollars \$14,987.14 % Out of State 76

Total Project Cost \$26,280.32

Total Circulation/Exposure 3,978,309

Inquiries Reported 16,217
TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 3

Billboards Leased 0

Videos Distributed (

Brochures Distributed 0

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 8

Did Project Achieve Objectives Significantly

DMO Comments Sales tax data indicates a significant increase in revenue from

overnight visitors.

Research Method Other

Percentage Completed 75%

Description The Indian Point Chamber markets an area of Table Rock

Lake/Branson. A program participant for the past 6 years, this DMO

uses the cooperative funding for TV advertising as well as other

marketing activities. This chamber has increased its marketing budget by

\$124,305 for a 74% completion average.

Contract Number: 3-06-928-11

DMO: Jefferson City Convention & Visitors Bureau

Project Name: Print Advertising Project/Leisure Marketing

Project Objective: Destination Awareness

State Dollars Budgeted \$36,896.78

State Dollars Reimbursed \$30,500.03 % In State 70
Local Matching Dollars \$30,500.03 % Out of State 30

0

Total Project Cost \$61,000.06

Total Circulation/Exposure 24,112,424

Inquiries Reported 2,929

TV Ads Placed 0

Radio Ads Placed 0
Newspaper Ads Placed 52

Magazine Ads Placed 0

Billboards Leased 0

biliboards Leased (

Videos Distributed 0

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Brochures Distributed

Other Marketing Activity 0

Did Project Achieve Objectives Somewhat

DMO Comments This project exposed us to the largest amount of impressions

that the destination has ever had. We hoped for more inquiries from newspaper ads, but are adjusting the FY04

media schedule based on discussions with MMG.

Research Method Conversion Study

Percentage Completed 83%

Description The Jefferson City CVB has been funded in the program for 8 of the 9

program years. With the completion of its FY03 contract, the DMO has received a total of \$98,803 in co-op dollars. The JC CVB utilizes these state funds for producing visitor guides, facilities guides, as well

as print ads to name just a few. The DMOs overall contract

completion averages 78%.

Contract Number: 3-08-909-11

DMO: Joplin Convention & Visitors Bureau

Project Name: Advertising and Historical Brochure

Project Objective: Destination Awareness

State Dollars Budgeted \$35,484.00

State Dollars Reimbursed \$28,752.63 % In State 20
Local Matching Dollars \$28,752.64 % Out of State 80

0

Total Project Cost \$57,505.27

Total Circulation/Exposure 410,000

Radio Ads Placed

Inquiries Reported 12,092

TV Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 20

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 10,000

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Somewhat

DMO Comments The choices for placement were not researched enough to

compile cost per lead data. Better choices could have significantly improved had CPL info been available.

Research Method Other

Percentage Completed 81%

Description Located in the southwest edge of Missouri, the Joplin CVB is part of the

Ozark Mountain vacation region. This DMO has participated in 8 of the 9 program years and has received \$144,325 in state funding used for an array of qualified marketing activities. This DMO has a 69% completion

rate.

Contract Number: 3-06-920-11

DMO: Lake of the Ozarks Golf Council, Inc.

Project Name: Advertising

Project Objective: Destination Awareness

State Dollars Budgeted \$39,892.50

State Dollars Reimbursed \$36,495.57 % In State 42
Local Matching Dollars \$36,495.59 % Out of State 58

0

Local Matching Dollars \$36,495.59

Total Project Cost \$72,991.16

Total Circulation/Exposure 5,046,000

Inquiries Reported 6,080

TV Ads Placed 0

Newspaper Ads Placed 17

Radio Ads Placed

Magazine Ads Placed 17

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 78,000

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Significantly

DMO Comments CMP funding allows us to accomplish our marketing goals.

Spring Preprint newspaper ad, golf magazine ads, and the Golf Directory are the most cost effective and efficient

methods of reaching potential golfers.

Research Method Telephone Survey

Percentage Completed 91%

Description The Lake of the Ozarks Golf Council has received a total of \$283,769

from the program for cooperative marketing activities. This organization,

with an 90% completion record, has, over the years,

utilized the funding for many types of tourism marketing activities

including media advertising and promotional materials.

Contract Number: 3-06-921-11

DMO: Lake of the Ozarks Golf Council, Inc.

Project Name: Promotions

Project Objective: Increase Revenues

State Dollars Budgeted \$12,725.00

State Dollars Reimbursed \$11,927.70 % In State 26
Local Matching Dollars \$11,927.71 % Out of State 74

Total Project Cost \$23,855.41

Total Circulation/Exposure 184,678

Inquiries Reported 24,000

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 0

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 12,000

Tradeshows Attended 8

FAM Tours Hosted 1

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Significantly

DMO Comments CPM funds allow us to accomplish our marketing objectives.

Golf shows reach out-of-state golfers and the fam tour builds awareness and image both instate and out of state that

results in increased visitors and revenue.

Research Method Other

Percentage Completed 94%

Description The Lake of the Ozarks Golf Council has received a total of \$283,769

from the program for cooperative marketing activities. This organization,

with an 90% completion record, has, over the years,

utilized the funding for many types of tourism marketing activities

including media advertising and promotional materials.

Contract Number: 3-04-013-11

DMO: Lee's Summit Chamber of Commerce

Project Name: Tourism in Lee's Summit

Project Objective: Increase No. of Visitors

State Dollars Budgeted \$6,529.50

State Dollars Reimbursed \$6,529.50 % In State 27
Local Matching Dollars \$6,529.50 % Out of State 73

32,500

0

Total Project Cost \$13,059.00

Total Circulation/Exposure 1,377,500

Inquiries Reported 431

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 3

Billboards Leased 0

Videos Distributed 0

,

Tradeshows Attended 0

FAM Tours Hosted 0

Other Marketing Activity 1,000

Did Project Achieve Objectives Little

Brochures Distributed

Websites Developed/Updated

DMO Comments A mail survey was developed and results were compiled.

Sales increased for only 6 of 20 businesses. Only 10 of 20 businesses track where visitors are coming from. Visitors have learned about us mostly through "word of mouth".

Research Method Other
Percentage Completed 100%

Description FY03 is the third year the Lee's Summit Chamber has participated in the

Cooperative Marketing Program for an average completion percentage

of 92%. The chamber has received a total of \$17,820 in

reimbursements for qualified tourism marketing. Lee's Summit is located

in Jackson Co., just east of Kansas City.

Contract Number: 3-03-916-11

DMO: Main Street Clarksville/HCI

Project Name: Marketing Clarksville Through the Web and the Newspaper

Project Objective: Increase No. of Visitors

State Dollars Budgeted \$9,487.00

State Dollars Reimbursed \$7,443.43 % In State 95
Local Matching Dollars \$8,456.00 % Out of State 5

Total Project Cost \$15,899.43

Total Circulation/Exposure 1,928,266

Inquiries Reported 2,084

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 12

Magazine Ads Placed 1

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 0

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 1

Other Marketing Activity 0

Did Project Achieve Objectives Somewhat

DMO Comments The marketing cycle was completed. Website was placed

online in June, 2003-still needs work. The increase in visitors

was monitored more carefully than any time previously.

Research Method Intercept Study

Percentage Completed 78%

Description Clarksville is located on the Missouri Scenic Byway Highway 79, Pike

County, Mark Twain region. This town with a population of 490 has made use of cooperative dollars from the program each year since the program's inception. With a 91% completion average, Clarksville has

received a total of \$48,051 over the years.

Contract Number: 3-03-910-11

DMO: Mark Twain Home Foundation

Project Name: Mark Twain Boyhood Home and Museum Marketing Program

Project Objective: Increase No. of Visitors

State Dollars Budgeted \$9,140.00

State Dollars Reimbursed \$9,140.00 % In State 35
Local Matching Dollars \$9,140.00 % Out of State 65

Total Project Cost \$18,280.00

Total Circulation/Exposure 12,199,112

Inquiries Reported 14,105

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 30

Magazine Ads Placed 7

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 30,000
Tradeshows Attended 1

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Somewhat

DMO Comments Visitation was up from 2001 but down from 2002 (an

exceptional year). Overnight visitors increased only slightly from 2002. Our out-of-state visitors have increased slightly,

but our largest percentage still comes from MO.

Research Method Intercept Study

Percentage Completed 100%

Description This organization, located in Hannibal, has participated in the

Cooperative Marketing Program for 7 of the program's 9 years. The foundation has received a total of \$67,287 in funding with an 91%

completion record.

Contract Number: 3-04-915-11

DMO: Platte County - KCI Area Convention & Visitors Bureau

Project Name: Tourism Marketing
Project Objective: Increase Revenues

State Dollars Budgeted \$50,000.00

State Dollars Reimbursed \$44,100.12 % In State 14

Local Matching Dollars \$44,100.12 % Out of State 86

Total Project Cost \$88,200.24

Total Circulation/Exposure 29,464,611

Inquiries Reported 8,835

TV Ads Placed 0

Radio Ads Placed 0
Newspaper Ads Placed 4

Magazine Ads Placed 23

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 1,000
Tradeshows Attended 2

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Somewhat

DMO Comments As a result of economic downturn, tourism-industry sales tax

revenue decreased 3.46%. Conversion rate increased from 27% to 44.63% (above objective). Increased conversion study

rate from 6.41% in FY02 to 9.72% in FY03.

Research Method Conversion Study

Percentage Completed 88%

Description This DMO is regular participant in the Cooperative Marketing Program.

Marketing the Platte County/KCI area, the CVB has utilized \$177,763 in

cooperative funding for a 75% completion average.

Contract Number: 3-05-938-11

DMO: Pomme de Terre Lake Area Chamber of Commerce

Project Name: New Friend Search Project

Project Objective: Increase No. of Visitors

State Dollars Budgeted \$7,952.25

State Dollars Reimbursed \$2,574.68 % In State 69
Local Matching Dollars \$3,773.28 % Out of State 31

Total Project Cost \$6,347.96

Total Circulation/Exposure 10,868

Inquiries Reported 10,868

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 0

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 0

Tradeshows Attended 4
FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 941

Did Project Achieve Objectives Significantly

DMO Comments Change in leadership and lack of knowledge of submitted

plan on the part of the DMO resulted in marketing activities

going uncompleted. We still attended four tradeshows.

Research Method Other

Percentage Completed 32%

Description The Pomme de Terre Lake Area Chamber has participated in 6 of the 9

program years. Employing various marketing projects, this DMO has

been reimbursed a total of \$25,590 with a 46% completion rate.

Contract Number: 3-06-025-11

DMO: Pulaski County Visitors Bureau

Project Name: Pulaski County Brochure/Directory

Project Objective: Destination Awareness

State Dollars Budgeted \$7,925.50

State Dollars Reimbursed \$7,925.50 % In State 60
Local Matching Dollars \$7,925.50 % Out of State 40

Total Project Cost \$15,851.00

Total Circulation/Exposure 50,000

Inquiries Reported 8,161

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 0

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 50,000

Tradeshows Attended 0

FAM Tours Hosted 0

Other Marketing Activity 0

Did Project Achieve Objectives Somewhat

Websites Developed/Updated

DMO Comments Appropriate plan to showcase area, but doesn't stand alone to

create more visits.

0

Research Method None

Percentage Completed 100%

Description FY03 was the first year of participation for the Pulaski County Visitors

Bureau. This DMO utilized 100% of the \$5,728.50 allocated.

Contract Number: 3-05-911-11

DMO: Sedalia Area Chamber of Commerce/CVB

Project Name: 2003 Leisure Travel Marketing Heritage/Culture

Project Objective: Destination Awareness

State Dollars Budgeted \$23,750.00

State Dollars Reimbursed \$21,561.40 % In State 68
Local Matching Dollars \$21,561.40 % Out of State 32

Total Project Cost \$43,122.80

Total Circulation/Exposure 10,211,479

Inquiries Reported 6,215

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 21

Magazine Ads Placed 14

Billboards Leased 2

Videos Distributed 0

Brochures Distributed 0

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 1

Did Project Achieve Objectives Somewhat

DMO Comments The ads placed in new media would have reached a new

audience & therefore increased awareness. Our inquiries are down as was occupancy. However, attendance at attractions

was up.

Research Method Intercept Study

Percentage Completed 91%

Description Sedalia is located in the Osage Lakes Region approximately 60 miles

west of Jefferson City. The CVB, as the destination marketing organization for the city, has participated in the Cooperative Marketing Program each year since its inception. The CVB has received a total of

\$133,100 for an 84% completion average since FY1995.

Contract Number: 3-10-935-11

DMO: Southeast Missouri Council of Governments, Inc.

Project Name: Civil War and Trail of Tears Brochure Reprints

Project Objective: Increase No. of Visitors

State Dollars Budgeted \$9,517.50

State Dollars Reimbursed \$9,267.73 % In State 98
Local Matching Dollars \$9,517.50 % Out of State 2

68,679

Total Project Cost \$18,785.23

Total Circulation/Exposure 68,679

Inquiries Reported 250

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 0

Billboards Leased 0

Videos Distributed 0

•

Brochures Distributed

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Significantly

DMO Comments In the 15 months since the brochures were reprinted, 35,137

copies of the Civil War brochure and 33,542 copies of the Trail

of Tears brochure have been requested & distributed.

Research Method Conversion Study

Percentage Completed 97%

Description The Southeast Missouri Council of Governments has participated in 6

program years. This DMO has marketed the SE Missouri area with promotional tourism brochures. The Cooperative Marketing Program has provided a total of \$94,166 over the years. This organization has

utilized nearly 100% of the funds allocated to them.

Contract Number: 3-08-017-11

> DMO: Table Rock Lake/Kimberling City Area Chamber of Commerce

Project Name: Table Rock Lake 2003 Project Objective: Increase No. of Visitors

State Dollars Budgeted \$50,000.00

State Dollars Reimbursed \$49,930.62 % In State 43

Local Matching Dollars \$49,930.62 % Out of State 57

0

Total Project Cost \$99,861.24

Total Circulation/Exposure 6,699,640

> Inquiries Reported 22,000

TV Ads Placed 107

Radio Ads Placed

Newspaper Ads Placed 0 Magazine Ads Placed 5

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 0

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

> Other Marketing Activity 0

Did Project Achieve Objectives Significantly

> 2002 Port of Lights attendance was up by 1.8%; 2003 website **DMO Comments**

visits grew by 123%; magazine ads generated 21% more

inquiries; county sales tax grew by 4.87%.

Research Method Mail Survey

Percentage Completed 100%

> Table Rock Lake Chamber has participated in each of the Cooperative Description

Marketing Program years. With the primary focus on the Table Rock Lake area, the organization has utilized state funding for various

marketing activities. This DMO has received a total of \$375,044 - a 93%

completion average.

Table of Contents

		Page Number
Statewide Market	ting contracts (\$1,000 up to \$10,000 state funds)	
	Inquiries, and CPI - Statewide Marketing Category	42
3-00-903-22	Bed & Breakfast Inns of Missouri	43
3-00-940-22	Missouri Travel Council	44
Convention Mark	esting contracts (\$1,000 up to \$60,000 state funds)	
	eting contracts (\$1,000 up to \$60,000 state funds) Inquiries, and CPI – Convention Marketing Category	45
3-08-041-33	Branson/Lakes Area Chamber of Commerce/CVB	46
3-06-041-33	City of Lebanon	46
3-10-036-33	City of Sikeston	48
3-04-032-33	Convention & Visitors Bureau of Greater Kansas City	49
3-04-032-33	Greater St Charles Convention & Visitors Bureau	50
3-08-008-33	Joplin Convention & Visitors Bureau	51
3-08-007-33	Springfield Convention & Visitors Bureau, Inc.	52
3-01-004-33	St. Joseph Convention & Visitors Bureau	53
3-07-033-33	St. Louis Convention & Visitors Commission	54
		04
	ertising contracts (\$40,000 up to \$400,000 state funds)	
•	search, and CPI - Destination Advertising Category	55
3-08-056-44	Branson/Lakes Area Chamber of Commerce/CVB	56
3-04-058-44	City of Independence - Tourism Department	57
3-04-062-44	Convention & Visitors Bureau of Greater Kansas City	58
3-04-064-44	Convention & Visitors Bureau of Greater Kansas City	59
3-07-060-44	Greater St Charles Convention & Visitors Bureau	60
3-06-063-44	Lake of the Ozarks Convention & Visitors Bureau	61
3-08-057-44	Springfield Convention & Visitors Bureau, Inc.	62
3-01-059-44	St. Joseph Convention & Visitors Bureau	63
3-07-061-44	St. Louis Convention & Visitors Commission	64
Small Project Ma	rketing-Summer/Fall contracts (\$500 up to \$5,000 state fun	ds)
Marketing Activities,	Inquiries, and CPI – Small Project Marketing Summer/Fall Category	65
3-05-048-55	Barton County Chamber of Commerce	66
3-01-053-55	Greater Maryville Chamber of Commerce	67
3-10-055-55	Kennett Chamber of Commerce	68
3-05-047-55	Nevada/Vernon County Chamber of Commerce	69
3-04-043-55	Weston Development Company	70
Small Project Ma	rketing-Winter/Spring contracts (\$500 up to \$5,000 state full	nds)
Marketing Activities,	Inquiries, and CPI – Small Project Marketing Winter/Spring Category	71
3-05-072-56	Barton County Chamber of Commerce	73
3-08-066-56	Carthage Convention and Visitors Bureau	74
3-10-065-56	Charleston Chamber of Commerce	75
3-02-070-56	Chillicothe Area Chamber of Commerce	76
3-09-068-56	Clearwater Lake Association	77
3-10-067-56	Convention and Visitor Bureau of Ste. Genevieve	78
3-04-073-56	Excelsior Springs Chamber of Commerce	79
3-01-071-56	Greater Maryville Chamber of Commerce	80
3-01-069-56	Pony Express Regional Tourism Commission	81
Brochure Develo	pment contracts (up to \$2,500 state funds)	
3-09-076-77	Arcadia Valley Chamber of Commerce	82
3-05-078-77	Buffalo Area Chamber of Commerce	83
3-02-077-77	Chariton Valley Tourism Region	84

Marketing Activities, Inquiries, and Cost Per Inquiry - Statewide Marketing Category

Bed & Breakfast Inns of Mis	souri				
Contract # 3-00-903-22	Research Method	Conversion Study			
Inquiries Generated	21,731	<u>M</u>	larketing .	<u>Activities</u>	
State Funds Budgeted	\$10,000.00	TV Ads	0	Videos/CDs	0
State Funds Used	\$5,524.86	Radio Ads	0	Brochures	65,000
Local Funds Used	\$14,111.26	Newspaper Ads	0	Tradeshows	1
Total Project Costs	\$19,636.12	Magazine Ads	17	FAM Tours	0
State Cost Per Inquiry	\$0.25	Billboards	0	Websites	0
Missouri Travel Council					
Contract # 3-00-940-22	Research Method	Mail Survey			
Inquiries Generated	0	Marketing Activities			
State Funds Budgeted	\$9,900.00	TV Ads	0	Videos/CDs	0
State Funds Used	\$5,893.71	Radio Ads	0	Brochures	0
Local Funds Used	\$5,893.72	Newspaper Ads	0	Tradeshows	0
Total Project Costs	\$11,787.43	Magazine Ads	0	FAM Tours	1
State Cost Per Inquiry	No Inquiries Reported	Billboards	0	Websites	0

Contract Number: 3-00-903-22

DMO: Bed & Breakfast Inns of Missouri

Project Name: BBIM Marketing

Project Objective: Destination Awareness

State Dollars Budgeted \$10,000.00

State Dollars Reimbursed \$5,524.86 % In State 47
Local Matching Dollars \$14,111.26 % Out of State 53

Total Project Cost \$19,636.12

Total Circulation/Exposure 2,510,000

Inquiries Reported 21,731

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 17

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 65,000
Tradeshows Attended 1

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Somewhat

DMO Comments BBIM membership has increased by 18% and room nights

are up statewide by 6%.

Research Method Conversion Study

Percentage Completed 55%

Description BBIM, the statewide association of bed and breakfast inns for Missouri,

has averaged a 76% completion record and has received a total of

\$64,389 in reimbursements for qualified marketing expense.

Contract Number: 3-00-940-22

DMO: Missouri Travel Council

Project Name: Missouri Showcase 2002 (FY 2003)

Project Objective: Destination Awareness

State Dollars Budgeted \$9,900.00

State Dollars Reimbursed \$5,893.71 % In State 14

Local Matching Dollars \$5,893.72 % Out of State 86

0

0

Total Project Cost \$11,787.43

Total Circulation/Exposure 35

Inquiries Reported 0

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 0

Billboards Leased 0

Videos Distributed 0

Brochures Distributed

Websites Developed/Updated

Tradeshows Attended 0

FAM Tours Hosted 1

. .

Other Marketing Activity 0

Did Project Achieve Objectives Significantly

DMO Comments A summary of statistics indicates objectives significantly

accomplished: 37 tours resulted from FAM w/average of 53.35 people in each tour. FAM generated \$114.93 ROI for every

\$1.00 invested by Coop funding in FY2003

Research Method Mail Survey

Percentage Completed 60%

Description MTC participated in the program for the first time in FY02. Marketing the

Missouri Showcase Fam Tour, the organization has now collected

\$12,164 in Cooperative Marketing funding.

Marketing Activities, Inquiries, and Cost Per Inquiries – Convention Marketing Category

Branson/Lakes Area Cham	ber of Commerce/CVB				
Contract # 3-08-041-33	Research Method	None			
Inquiries Generated	125	M	larketing A	Activities	
State Funds Budgeted	\$12,177.63	TV Ads	0	Videos/CDs	0
State Funds Used	\$4,533.00	Radio Ads	0	Brochures	0
Local Funds Used	\$4,533.00	Newspaper Ads	0	Tradeshows	0
Total Project Costs	\$9,066.00	Magazine Ads	8	FAM Tours	0
State Cost Per Inquiry	\$36.26	Billboards	0	Websites	0
City of Lebanon					
Contract # 3-06-018-33	Research Method	Mail Survey			
Inquiries Generated	210	<u>M</u>	larketing A	<u>Activities</u>	
State Funds Budgeted	\$16,965.00	TV Ads	0	Videos/CDs	0
State Funds Used	\$11,908.53	Radio Ads	0	Brochures	0
Local Funds Used	\$11,908.53	Newspaper Ads	0	Tradeshows	1
Total Project Costs	\$23,817.06	Magazine Ads	3	FAM Tours	1
State Cost Per Inquiry	\$56.71	Billboards	0	Websites	0
City of Sikeston					
Contract # 3-10-036-33	Research Method	Conversion Study			
Inquiries Generated	3,512	<u>M</u>	larketing .	<u>Activities</u>	
State Funds Budgeted	\$8,442.37	TV Ads	0	Videos/CDs	0
State Funds Used	\$7,823.54	Radio Ads	0	Brochures	1,756
Local Funds Used	\$7,823.55	Newspaper Ads	0	Tradeshows	2
Total Project Costs	\$15,647.09	Magazine Ads	6	FAM Tours	0
State Cost Per Inquiry	\$2.23	Billboards	0	Websites	0
Convention & Visitors Bure	eau of Greater Kansas City				
Contract # 3-04-032-33	Research Method	Other			
Inquiries Generated	0	<u>M</u>	larketing /	<u>Activities</u>	
State Funds Budgeted	\$60,000.00	TV Ads	0	Videos/CDs	0
State Funds Used	\$8,958.82	Radio Ads	0	Brochures	0
Local Funds Used	\$115,034.04	Newspaper Ads	0	Tradeshows	0
Total Project Costs	\$123,992.86	Magazine Ads	18	FAM Tours	0
State Cost Per Inquiry	No Inquiries Reported	Billboards	0	Websites	0
Greater St Charles Conven	ntion & Visitors Bureau				
Contract # 3-07-034-33	Research Method	Other			
Inquiries Generated	627	<u>M</u>	larketing a	<u>Activities</u>	
State Funds Budgeted	\$60,000.00	TV Ads	0	Videos/CDs	0
State Funds Used	\$46,846.57	Radio Ads	0	Brochures	0
Local Funds Used	\$46,846.57	Newspaper Ads	0	Tradeshows	16
Total Project Costs	\$93,693.14	Magazine Ads	0	FAM Tours	2
State Cost Per Inquiry	\$74.71	Billboards	0	Websites	0

Cooperative Marketing Fiscal Year 2003 Summary

Marketing Activities, Inquiries, and Cost Per Inquiries-Convention Marketing Category Continued

Springfield	Convention	æ.	Vicitore	Rureau	Inc
Springileid	CONVENIENCE	α	V 1311U13	Dui eau,	IIIC.

Contract # 3-08-007-33	Research Method	Other					
Inquiries Generated	742		Marketing Activities				
State Funds Budgeted	\$51,646.00		TV Ads	0	Videos/CDs	0	
State Funds Used	\$48,956.63		Radio Ads	0	Brochures	0	
Local Funds Used	\$48,956.65		Newspaper Ads	0	Tradeshows	9	
Total Project Costs	\$97,913.28		Magazine Ads	18	FAM Tours	1	
State Cost Per Inquiry	\$65.98		Billboards	0	Websites	3	
St. Joseph Convention & Vis	itors Bureau						
Contract # 3-01-004-33	Research Method	Other					
Inquiries Generated	3,930		Marketing Activities				
State Funds Budgeted	\$15,315.00		TV Ads	0	Videos/CDs	0	
State Funds Used	\$10,767.96		Radio Ads	0	Brochures	0	
Local Funds Used	\$10,767.96		Newspaper Ads	0	Tradeshows	7	
Total Project Costs	\$21,535.92		Magazine Ads	8	FAM Tours	0	
State Cost Per Inquiry	\$2.74		Billboards	0	Websites	1	
St. Louis Convention & Visit	ors Commission						
Contract # 3-07-033-33	Research Method	Other					
Inquiries Generated	225		Marketing Activities				
State Funds Budgeted	\$60,000.00		TV Ads	0	Videos/CDs	0	
State Funds Used	\$60,000.00		Radio Ads	0	Brochures	0	
Local Funds Used	\$62,133.25		Newspaper Ads	0	Tradeshows	0	
Total Project Costs	\$122,133.25		Magazine Ads	33	FAM Tours	0	
State Cost Per Inquiry	\$266.67		Billboards	0	Websites	0	

Contract Number: 3-08-041-33

DMO: Branson/Lakes Area Chamber of Commerce/CVB

Project Name: FY2003 Meeting and Convention Ad Campaign

Project Objective: Increase No. of Visitors

State Dollars Budgeted \$12,177.63

State Dollars Reimbursed \$4,533.00 % In State 10

Local Matching Dollars \$4,533.00 % Out of State 90

Total Project Cost \$9,066.00

Total Circulation/Exposure 152,000

Inquiries Reported 125

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 8

Billboards Leased 0

Videos Distributed 0

Tradeshows Attended 0

radeshows Attended 0
FAM Tours Hosted 0

Websites Developed/Updated 0

. .

Other Marketing Activity 0

Did Project Achieve Objectives Somewhat

Brochures Distributed

DMO Comments Branson is still not highly recognized as a first-tier

0

meeting/convention destination. This program is needed in order to continue to maintain the Branson brand in the minds

of key meeting planners & decision makers.

Research Method None
Percentage Completed 37%

Description This DMO is the primary marketing agency for the city of Branson.

Having participated in seven program years, the CVB has received a total of \$1,471,353 - a 94% completion record. The Branson CVB

utilizes co-op funding primarily for TV advertising.

Contract Number: 3-06-018-33

DMO: City of Lebanon

Project Name: Convention Marketing

Project Objective: Increase Revenues

State Dollars Budgeted \$16,965.00

State Dollars Reimbursed \$11,908.53 % In State 88

Local Matching Dollars \$11,908.53 % Out of State 12

Total Project Cost \$23,817.06

Total Circulation/Exposure 42,655

Inquiries Reported 210

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 3

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 0

Tradeshows Attended 1

FAM Tours Hosted 1

Websites Developed/Updated 0

Other Marketing Activity 1

Did Project Achieve Objectives Significantly

DMO Comments CPM funding significantly helps Lebanon market its

community & meeting space, create top-of-mind awareness, build strong relationships, establish key contacts, and helps

produce steady communications.

Research Method Mail Survey

Percentage Completed 70%

Description FY2003 is the second year for program participation by the City of

Lebanon. With funding in both the leisure travel and the convention marketing categories, this Lake of the Ozark region DMO achieved better than a 91% completion average for a total of \$111,033 in qualified

marketing expenses.

Contract Number: 3-10-036-33

DMO: City of Sikeston

Project Name: Meetings and Conventions Campaign 2003

Project Objective: Increase Convention Business

State Dollars Budgeted \$8,442.37

State Dollars Reimbursed \$7,823.54 % In State 42
Local Matching Dollars \$7,823.55 % Out of State 58

Total Project Cost \$15,647.09

Total Circulation/Exposure 63,210

Inquiries Reported 3,512

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 6

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 1,756

Tradeshows Attended 2

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Significantly

DMO Comments We wanted to market our new community bldg. With MDT

funding, we were able to double our marketing campaign.

The building is booked up into next year.

Research Method Conversion Study

Percentage Completed 93%

Description The City of Miner, in conjunction with the City of Sikeston and the

Sikeston-Miner CVB, has participated in the Cooperative Marketing Program for 5 years. These River Heritage have jointly received

\$41,881 in co-op funding with a 96% completion rate.

Contract Number: 3-04-032-33

DMO: Convention & Visitors Bureau of Greater Kansas City

Project Name: Convention Marketing Print Media

Project Objective: Destination Awareness

State Dollars Budgeted \$60,000.00

State Dollars Reimbursed \$8,958.82 % In State 5
Local Matching Dollars \$115,034.04 % Out of State 95

Total Project Cost \$123,992.86

Total Circulation/Exposure 5,400,000

Inquiries Reported 627

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 18

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 0

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Somewhat

DMO Comments Ad is strictly an awareness generation ad, ad was not meant

to generate inquiries.

Research Method Other
Percentage Completed 15%

Description The CVB of Greater Kansas City is the primary DMO for the Kansas City

area. As a co-op program charter participant this DMO has utilized the funding primarily for media advertising. With a 79% completion record, average the CVB of Greater Kansas City has increased its tourism marketing budget by \$1,305,082 through this cooperative effort with the

state of Missouri.

Contract Number: 3-07-034-33

> DMO: **Greater St Charles Convention & Visitors Bureau**

Project Name: Convention/Sports Marketing-St. Charles

Project Objective: **Increase Convention Business**

State Dollars Budgeted \$60,000.00

State Dollars Reimbursed \$46,846.57 % In State 5 Local Matching Dollars \$46,846.57 % Out of State 95

Total Project Cost \$93,693.14

Total Circulation/Exposure 627

> Inquiries Reported 234

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0 0

Magazine Ads Placed 0

Billboards Leased

Videos Distributed 0

Tradeshows Attended 16

FAM Tours Hosted 2

Websites Developed/Updated 0

Brochures Distributed

Other Marketing Activity 0

Did Project Achieve Objectives Significantly

> **DMO Comments** Inquiries and bookings have increased

0

Research Method Other Percentage Completed 78%

> Description Utilizing Cooperative Marketing funding, this DMO has reaped \$855,333

in benefit over the past 9 years. The Greater St. Charles CVB has achieved an 80% completion record using the funding for a mixture of media advertising as well as other approved marketing activities.

Contract Number: 3-08-008-33

DMO: Joplin Convention & Visitors Bureau

Project Name: Convention/Sports Marketing

Project Objective: Destination Awareness

State Dollars Budgeted \$15,454.00

State Dollars Reimbursed \$8,554.20 % In State 67
Local Matching Dollars \$8,554.20 % Out of State 33

Total Project Cost \$17,108.40

Total Circulation/Exposure 340,000

Inquiries Reported 0

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 3

Magazine Ads Placed 5

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 0

Tradeshows Attended 4

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Somewhat

DMO Comments Tradeshows attended were successful, ads should have

been researched for more applicable placement and targets.

Research Method None
Percentage Completed 55%

Description Located in the southwest edge of Missouri, the Joplin CVB is part of the

Ozark Mountain vacation region. This DMO has participated in 8 of the 9 program years and has received \$144,325 in state funding used for an array of qualified marketing activities. This DMO has a 69% completion

rate.

Contract Number: 3-08-007-33

DMO: Springfield Convention & Visitors Bureau, Inc.

Project Name: Convention Niche Marketing Project

Project Objective: Increase Convention Business

State Dollars Budgeted \$51,646.00

State Dollars Reimbursed \$48,956.63 % In State 6

Local Matching Dollars \$48,956.65 % Out of State 94

0

0

Total Project Cost \$97,913.28

Total Circulation/Exposure 2,147,644

Radio Ads Placed

Brochures Distributed

Inquiries Reported 742

TV Ads Placed 0

Newspaper Ads Placed 0

tewspaper rus riaded e

Magazine Ads Placed 18
Billboards Leased 0

Diliboards Leased

Videos Distributed 0

Tradeshows Attended 9

FAM Tours Hosted 1

Websites Developed/Updated 3

Other Marketing Activity 1

Did Project Achieve Objectives Significantly

DMO Comments 17,570 room nights have been booked year to date. There

are still accounts that have been generated that we are still

working to generate booked business.

Research Method Other
Percentage Completed 95%

Description The Springfield CVB is the primary marketing agency for the City of

Springfield. Having participated in each program year, the CVB has completed 22 projects through the co-op program for a total of \$1,931,299. Utilizing primarily media advertising, this DMO has

achieved a 97% completion average.

Contract Number: 3-01-004-33

DMO: St. Joseph Convention & Visitors Bureau

Project Name: Convention Marketing FY2003

Project Objective: Increase Revenues

State Dollars Budgeted \$15,315.00

State Dollars Reimbursed \$10,767.96 % In State 30
Local Matching Dollars \$10,767.96 % Out of State 70

Total Project Cost \$21,535.92

Total Circulation/Exposure 208,110

Inquiries Reported 3,930

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 8

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 0

Tradeshows Attended 7

FAM Tours Hosted 0

Websites Developed/Updated 1

Other Marketing Activity 0

Did Project Achieve Objectives Significantly

DMO Comments The number of bookings for meetings and conventions in

FY03 was up 32% over FY02. The number of actual meetings

& conventions held in FY03 was up 39% over FY02.

Research Method Other

Percentage Completed 70%

Description The St. Joseph CVB has completed 29 Cooperative Marketing Program

projects. Having participated in each program year, this DMO has received \$601,979 in reimbursements for qualified marketing activities. St. Joseph CVB is located in the Pony Express region and has earned

an 83% completion average.

Contract Number: 3-07-033-33

> St. Louis Convention & Visitors Commission DMO:

Project Name: Conventions and Meetings Trade Advertising Campaign

Project Objective: **Increase Convention Business**

State Dollars Budgeted \$60,000,00

State Dollars Reimbursed \$60,000.00 % In State 3 Local Matching Dollars % Out of State 97 \$62,133.25

0

Total Project Cost \$122,133.25

Total Circulation/Exposure 474,088

> Inquiries Reported 225

TV Ads Placed 0

0 Radio Ads Placed

Newspaper Ads Placed 0

Magazine Ads Placed 33

> Billboards Leased 0

Videos Distributed 0

Brochures Distributed

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

> Other Marketing Activity 0

Did Project Achieve Objectives Somewhat

> Gradual improvement in this industry, St. Louis growth slightly **DMO Comments**

below Nat'l norms. The opening of new convention headquarters hotel & expanded hotel pkg. combined

w/down-town revitalization project is increasing room nights &

interest.

Research Method Other Percentage Completed 100%

> The St. Louis CVC is a charter Cooperative Marketing participant. Description

Funding print and TV media for the most part, this DMO has completed 27 advertising projects for a total of \$1,963,614, or 92% The St. Louis CVC targets both the leisure travel and the convention markets through

this program.

Figure 10 - Media, Inquiries, Research, and CPI - Destination Advertising Category

Contract Number: 3-08-056-44

DMO: Branson/Lakes Area Chamber of Commerce/CVB

Project Name: FY2003 Spring TV Ad Campaign

Project Objective: Increase No. of Visitors

State Dollars Budgeted \$400,000.00

State Dollars Reimbursed \$390,938.90 % In State 15
Local Matching Dollars \$390,958.90 % Out of State 85

0

0

Total Project Cost \$781,897.80

Total Circulation/Exposure 400,790,625

Inquiries Reported 9,810

TV Ads Placed 2,797

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed

Brochures Distributed

Billboards Leased 0

Dilibourdo Edudod

Videos Distributed 0

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Significantly

DMO Comments Branson saw growth in 2003. Co-op funding provided by the

state allowed Branson to maintain a consistent message. Numbers grew as the campaign unfolded in late spring and

summer.

Research Method Conversion Study

Percentage Completed 98%

Description This DMO is the primary marketing agency for the city of Branson.

Having participated in seven program years, the CVB has received a total of \$1,471,353 - a 94% completion record. The Branson CVB

utilizes co-op funding primarily for TV advertising.

Contract Number: 3-04-058-44

DMO: City of Independence - Tourism Department

Project Name: Heritage Sites Marketing
Project Objective: Increase No. of Visitors

State Dollars Budgeted \$60,130.00

State Dollars Reimbursed \$60,130.00 % In State 10

Local Matching Dollars \$60,130.00 % Out of State 90

Total Project Cost \$120,260.00

Total Circulation/Exposure 17,552,467

Inquiries Reported 20,824

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 47

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 0

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Somewhat

DMO Comments Our number of visitors has decreased in FY03. This can be

attributed to the economy & 2 major events that were not repeated this year. The inquiries, however, have increased

significantly.

Research Method Mail Survey

Percentage Completed 100%

Description The Independence Tourism Department, a part of the Kansas City

vacation region, has been a regular Cooperative Marketing participant. Having achieved an 88% completion record, this DMO has received

a total of \$260,663 in qualified expense reimbursement.

Contract Number: 3-04-062-44

DMO: Convention & Visitors Bureau of Greater Kansas City

Project Name: 2003 Summer Television

Project Objective: Destination Awareness

State Dollars Budgeted \$150,000.00

State Dollars Reimbursed \$136,964.90 % In State 10

Local Matching Dollars \$136,964.90 % Out of State 90

Total Project Cost \$273,929.80

Total Circulation/Exposure 22,200,000

Inquiries Reported 1,739

TV Ads Placed 990

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 0

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 0

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Significantly

DMO Comments Extensive amount of advertising for brand awareness

campaign.

Research Method Other
Percentage Completed 91%

Description The CVB of Greater Kansas City is the primary DMO for the Kansas City

area. As a co-op program charter participant this DMO has utilized the funding primarily for media advertising. With a 79% completion record, average the CVB of Greater Kansas City has increased its tourism marketing budget by \$1,305,082 through this cooperative effort with the

state of Missouri.

Contract Number: 3-04-064-44

DMO: Convention & Visitors Bureau of Greater Kansas City

Project Name: 2003 St. Louis Summer TV

Project Objective: Destination Awareness

State Dollars Budgeted \$77,500.00

State Dollars Reimbursed \$77,500.00 % In State 60
Local Matching Dollars \$77,671.75 % Out of State 40

Total Project Cost \$155,171.75

Total Circulation/Exposure 13,400,000

Inquiries Reported 407
TV Ads Placed 505

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 0

Billboards Leased 0

Videos Distributed 0

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Brochures Distributed

Other Marketing Activity 0

Did Project Achieve Objectives Significantly

DMO Comments Extensive amount of advertising for brand awareness

campaign.

0

Research Method Other
Percentage Completed 100%

Description The CVB of Greater Kansas City is the primary DMO for the Kansas City

area. As a co-op program charter participant this DMO has utilized the funding primarily for media advertising. With a 79% completion record, average the CVB of Greater Kansas City has increased its tourism marketing budget by \$1,305,082 through this cooperative effort with the

state of Missouri.

Contract Number: 3-07-060-44

DMO: Greater St Charles Convention & Visitors Bureau

Project Name: Leisure Visitor Marketing

Project Objective: Increase No. of Visitors

State Dollars Budgeted \$70,000.00

State Dollars Reimbursed \$65,435.00 % In State 32
Local Matching Dollars \$65,435.00 % Out of State 68

Total Project Cost \$130,870.00

Total Circulation/Exposure 14,835,011

Inquiries Reported 14,931

TV Ads Placed 0

Radio Ads Placed 318

Newspaper Ads Placed 0

Magazine Ads Placed 16

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 0

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Significantly

DMO Comments Telephone inquiries are significantly higher. Out of 100 people in a

random street survey, 20% were award of radio ads and 12% came

because of these ads.

Research Method Other

Percentage Completed 93%

Description Utilizing Cooperative Marketing funding, this DMO has reaped \$855,333

in benefit over the past 9 years. The Greater St. Charles CVB has achieved an 80% completion record using the funding for a mixture of media advertising as well as other approved marketing activities.

Contract Number: 3-06-063-44

DMO: Lake of the Ozarks Convention & Visitors Bureau

Project Name: Extend the Season Adv. Campaign

Project Objective: Extend Season
State Dollars Budgeted \$352,199.24

State Dollars Reimbursed \$335,963.05 % In State 32 Local Matching Dollars \$335,963.05 % Out of State 68

0

Total Project Cost \$671,926.10

Total Circulation/Exposure 142,671,355

Inquiries Reported 52,205

TV Ads Placed 356

Radio Ads Placed 693 Newspaper Ads Placed 127

Magazine Ads Placed 127

Billboards Leased 0

Videos Distributed 0

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Brochures Distributed

Other Marketing Activity 0

Did Project Achieve Objectives Significantly

DMO Comments The lodging community was up 1.5% in fiscal 03 compared to

fiscal 02, a very difficult travel year for our competing

destinations. Fiscal 04 is off to a record start, as we're ahead

year-to-date through August 03 by almost 5.0%.

Research Method Other
Percentage Completed 95%

Description The Lake of the Ozarks CVB serves as the primary DMO for the Lake of

the Ozarks area. Involved with the co-op each year, the CVB promotes the area as both a leisure travel and convention destination. Funded primarily for media advertising, this DMO has completed 28 Cooperative Marketing projects utilizing \$1,491,277 of allocated funding. The CVB's

completion average is 92%.

Contract Number: 3-08-057-44

DMO: Springfield Convention & Visitors Bureau, Inc.

Project Name: Springfield Print & TV Campaign

Project Objective: Destination Awareness

State Dollars Budgeted \$400,000.00

State Dollars Reimbursed \$398,605.61 % In State 11

Local Matching Dollars \$398,605.62 % Out of State 89

Total Project Cost \$797,211.23

Total Circulation/Exposure 132,787,887

Inquiries Reported 52,448

TV Ads Placed 1,420

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 50

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 0

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Significantly

DMO Comments Total of 52,448 inquiries were generated as a result of this

campaign. 3,215 times an individual went to one of our three coop URLs. Conversion rates for the 2002 calendar year were

up 4.4% over the previous calendar year to 44.8%.

Research Method Conversion Study

Percentage Completed 100%

Description The Springfield CVB is the primary marketing agency for the City of

Springfield. Having participated in each program year, the CVB has completed 22 projects through the co-op program for a total of \$1,931,299. Utilizing primarily media advertising, this DMO has

achieved a 97% completion average.

Contract Number: 3-01-059-44

DMO: St. Joseph Convention & Visitors Bureau

Project Name: Leisure Media Campaign

Project Objective: Increase No. of Visitors

State Dollars Budgeted \$77,829.89

State Dollars Reimbursed \$61,973.35 % In State 30
Local Matching Dollars \$61,973.36 % Out of State 70

Total Project Cost \$123,946.71

Total Circulation/Exposure 85,882,705

Inquiries Reported 79,358

TV Ads Placed 0

Radio Ads Placed 37

Newspaper Ads Placed 35

Magazine Ads Placed 35

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 0

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Significantly

DMO Comments Our visitor inquiries increased by 24%.

Research Method Conversion Study

Percentage Completed 80%

Description The St. Joseph CVB has completed 29 Cooperative Marketing Program

projects. Having participated in each program year, this DMO has received \$601,979 in reimbursements for qualified marketing activities. St. Joseph CVB is located in the Pony Express region and has earned

an 83% completion average.

Contract Number: 3-07-061-44

DMO: St. Louis Convention & Visitors Commission

Project Name: FY2003 Destination Advertising

Project Objective: Increase Revenues

State Dollars Budgeted \$400,000.00

State Dollars Reimbursed \$400,000.00 % In State 15
Local Matching Dollars \$400,000.00 % Out of State 85

Total Project Cost \$800,000.00

Total Circulation/Exposure 217,439,855

Inquiries Reported 7,078

TV Ads Placed 4,039

Radio Ads Placed 0

Newspaper Ads Placed 124

Magazine Ads Placed 33

Billboards Leased 0

Videos Distributed 0

Brochures Distributed

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Significantly

DMO Comments The St. Louis CVC's consumer marketing campaign

0

produced more than 1.2 million leads, up from 1.1 million in

2001.

Research Method Mail Survey

Percentage Completed 100%

Description The St. Louis CVC is a charter Cooperative Marketing participant.

Funding print and TV media for the most part, this DMO has completed 27 advertising projects for a total of \$1,963,614, or 92%. The St. Louis CVC targets both the leisure travel and the convention markets through

this program.

Marketing Activities, Inquiries, and Cost Per Inquiry – Small Project Marketing Summer/Fall Category

Barton County Chamber o	f Commerce					
Contract # 3-05-048-5		Unknown				
Inquiries Generated	0		Λ	Marketing Activi	ties	
State Funds Budgeted	\$3,700.00		TV Ads	0	Videos/CDs	0
State Funds Used	\$3,650.00		Radio Ads	0	Brochures	0
Local Funds Used	\$3,650.00		Newspaper Ads	0	Tradeshows	0
Total Project Costs	\$7,300.00		Magazine Ads	0	FAM Tours	0
State Cost Per Inquiry	No Inquiries Reported		Billboards	0	Websites	0
Greater Maryville Chambe	r of Commerce					
Contract # 3-01-053-5	5 Research Method	None				
Inquiries Generated	0		Λ	Marketing Activi	<u>ties</u>	
State Funds Budgeted	\$600.00		TV Ads	0	Videos/CDs	0
State Funds Used	\$584.96		Radio Ads	0	Brochures	2,000
Local Funds Used	\$584.96		Newspaper Ads	0	Tradeshows	0
Total Project Costs	\$1,169.92		Magazine Ads	0	FAM Tours	0
State Cost Per Inquiry	No Inquires Reported		Billboards	0	Websites	0
Kennett Chamber of Comr	nerce					
Contract # 3-10-055-5	5 Research Method	Unknown				
Inquiries Generated	0		Λ	Marketing Activi	<u>ties</u>	
State Funds Budgeted	\$2,500.00		TV Ads	0	Videos/CDs	0
State Funds Used	\$2,200.00		Radio Ads	0	Brochures	0
Local Funds Used	\$2,200.00		Newspaper Ads	0	Tradeshows	0
Total Project Costs	\$4,400.00		Magazine Ads	0	FAM Tours	0
State Cost Per Inquiry	No Inquires Reported		Billboards	0	Websites	0
Nevada/Vernon County Ch	namber of Commerce					
Contract # 3-05-047-5	5 Research Method	Other				
Inquiries Generated	218		Λ	Marketing Activi	<u>ties</u>	
State Funds Budgeted	\$4,011.87		TV Ads	0	Videos/CDs	0
State Funds Used	\$4,011.87		Radio Ads	0	Brochures	25,000
Local Funds Used	\$5,216.31		Newspaper Ads	0	Tradeshows	0
Total Project Costs	\$9,228.18		Magazine Ads	0	FAM Tours	0
State Cost Per Inquiry	\$18.40		Billboards	0	Websites	0
Weston Development Con	npany					
Contract # 3-04-043-5	5 Research Method	Unknown				
Inquiries Generated	0		Λ	Marketing Activi	<u>ties</u>	
State Funds Budgeted	\$3,150.00		TV Ads	0	Videos/CDs	0
State Funds Used	\$3,150.00		Radio Ads	0	Brochures	0
Local Funds Used	\$3,150.00		Newspaper Ads	0	Tradeshows	0
Total Project Costs	\$6,300.00		Magazine Ads	0	FAM Tours	0
State Cost Per Inquiry	No Inquires Reported		Billboards	0	Websites	0

Contract Number: 3-05-048-55

DMO: Barton County Chamber of Commerce

Project Name: SW MO Itineraries

Project Objective: Increase No. of Visitors

State Dollars Budgeted \$3,700.00

State Dollars Reimbursed \$3,650.00 % In State 0

Local Matching Dollars \$3,650.00 % Out of State 0

Total Project Cost \$7,300.00

Total Circulation/Exposure 0

Inquiries Reported 0

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 0

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 0

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Unknown

DMO Comments Report not submitted.

Research Method Unknown

Percentage Completed 99%

Description The Barton County Chamber of Commerce has received funding in five

program years and has been reimbursed a total of \$28,821 with a 52%

project completion average.

Contract Number: 3-01-053-55

DMO: Greater Maryville Chamber of Commerce

Project Name: Historic Maryville Brochure

Project Objective: Increase No. of Visitors

State Dollars Budgeted \$600.00

State Dollars Reimbursed \$584.96 % In State 100
Local Matching Dollars \$584.96 % Out of State 0

Total Project Cost \$1,169.92

Total Circulation/Exposure 2,000

Inquiries Reported 0

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 0

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 2,000
Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Significantly

DMO Comments Many visitors have stopped by to inquire about driving tour as

well as local phone calls.

Research Method None

Percentage Completed 97%

Description Having achieved an overall 97% completion average, the Greater

Maryville Chamber of Commerce, located in the Pony Express region, has effectively increased its marketing funding. This DMO utilizes the

funding for a variety of marketing efforts to increase tourism

expenditures in the area.

Contract Number: 3-10-055-55

DMO: Kennett Chamber of Commerce

Project Name: Kennett Brand Awareness

Project Objective: Destination Awareness

State Dollars Budgeted \$2,500.00

State Dollars Reimbursed \$2,200.00 % In State 0

Local Matching Dollars \$2,200.00 % Out of State 0

Total Project Cost \$4,400.00

Total Circulation/Exposure 0

Inquiries Reported 0

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 0

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 0

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Unknown

DMO Comments No report submitted.

Research Method Unknown

Percentage Completed 88%

Description FY03 is the Kennett Chamber's second year with the co-op program.

This DMO located in our Bootheel has receive \$4,700 with an overall

94% completion rate.

Contract Number: 3-05-047-55

DMO: Nevada/Vernon County Chamber of Commerce

Project Name: Visitor's Guide

Project Objective: Increase No. of Visitors

State Dollars Budgeted \$4,011.87

State Dollars Reimbursed \$4,011.87 % In State 50
Local Matching Dollars \$5,216.31 % Out of State 50

Total Project Cost \$9,228.18

Total Circulation/Exposure 25,000

Inquiries Reported 218

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 0

Billboards Leased 0

Videos Distributed 0

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Brochures Distributed

Other Marketing Activity 0

Did Project Achieve Objectives Somewhat

DMO Comments An 800 # on our brochures gives us a means to track

inquiries. Results were an increase in visitors to events and

attractions.

25,000

Research Method Other

Percentage Completed 100%

Description This Chamber is the destination marketing organization for both the city

of Nevada as well as all of Vernon County. Vernon County shares its western border with Kansas. The chamber completed its third year in the Cooperative Marketing Program and has received a total of \$11,901

or 94% of its allocated funding.

Contract Number: 3-04-043-55

DMO: Weston Development Company

Project Name: TV Ads in Iowa & Nebraska

Project Objective: Increase No. of Visitors

State Dollars Budgeted \$3,150.00

State Dollars Reimbursed \$3,150.00 % In State 0
Local Matching Dollars \$3,150.00 % Out of State 0

Total Project Cost \$6,300.00

Total Circulation/Exposure 0

Inquiries Reported 0

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 0

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 0

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Unknown

DMO Comments Report not submitted.

Research Method Unknown
Percentage Completed 100%

Description The Weston Development Company has been a regular participant

since FY96. This DMO markets for Weston, MO located in the Kansas City region utilizing various marketing strategies. Weston Development Company has received \$25,680 in reimbursements for an average of a

91% contract completion.

Marketing Activities, Inquiries, and CPI – Small Project Marketing Winter/Spring Category

Barton County Chamber of Co	ommerce				
Contract # 3-05-072-56	Research Method	Other			
Inquiries Generated	0	<u>M</u>	larketing Activities		
State Funds Budgeted	\$1,400.00	TV Ads	0	Videos/CDs	0
State Funds Used	\$1,300.00	Radio Ads	0	Brochures	0
Local Funds Used	\$1,300.00	Newspaper Ads	0	Tradeshows	0
Total Project Costs	\$2,600.00	Magazine Ads	2	FAM Tours	0
State Cost Per Inquiry	* ,	Billboards	0	Websites	1
Carthage Convention and Visi	tors Bureau				
Contract # 3-08-066-56	Research Method	Other			
Inquiries Generated	4,186	<u>M</u>			
State Funds Budgeted	\$5,000.00	TV Ads	0	Videos/CDs	0
State Funds Used	\$4,973.07	Radio Ads	0	Brochures	0
Local Funds Used	\$4,973.08	Newspaper Ads	1	Tradeshows	0
Total Project Costs	\$9,946.15	Magazine Ads	0	FAM Tours	0
State Cost Per Inquiry	\$1.19	Billboards	0	Websites	1
	*****		•		
Charleston Chamber of Comm					
Contract # 3-10-065-56	Research Method	Other			
Inquiries Generated	0	<u>M</u>	larketing Activities		
State Funds Budgeted	\$2,071.70	TV Ads	0	Videos/CDs	0
State Funds Used	\$1,562.28	Radio Ads	0	Brochures	10,000
Local Funds Used	\$1,562.28	Newspaper Ads	0	Tradeshows	0
Total Project Costs	\$3,124.56	Magazine Ads	0	FAM Tours	0
State Cost Per Inquiry		Billboards	0	Websites	0
Chillicothe Area Chamber of C	Commerce				
Contract # 3-02-070-56	Research Method	Conversion Study			
Inquiries Generated	1,450		larketing Activities		
State Funds Budgeted	\$2,095.24	TV Ads	0	Videos/CDs	0
State Funds Used	\$1,217.73	Radio Ads	0	Brochures	5,000
Local Funds Used	\$1,813.00	Newspaper Ads	0	Tradeshows	3
Total Project Costs	\$3,030.73	Magazine Ads	0	FAM Tours	0
State Cost Per Inquiry	\$0.84	Billboards	0	Websites	0
	ψοιο ι	2200.00	· ·		· ·
Clearwater Lake Association					
Contract # 3-09-068-56	Research Method	Mail Survey			
Inquiries Generated	2,715	<u>M</u>	larketing Activities		
State Funds Budgeted	\$1,412.50	TV Ads	0	Videos/CDs	0
State Funds Used	\$1,027.50	Radio Ads	0	Brochures	0
Local Funds Used	\$1,027.50	Newspaper Ads	0	Tradeshows	4
Total Project Costs	\$2,055.00	Magazine Ads	0	FAM Tours	0
State Cost Per Inquiry	\$0.38	Billboards	0	Websites	0
Convention and Visitor Bureau	u of Ste. Genevieve				
Contract # 3-10-067-56	Research Method	Intercept Study			
Inquiries Generated	2,050	<u>M</u>	larketing Activities		
State Funds Budgeted	\$4,850.00	TV Ads	0	Videos/CDs	0
State Funds Used	\$3,562.92	Radio Ads	147	Brochures	10,000
Local Funds Used	\$3,562.92	Newspaper Ads	8	Tradeshows	1
Total Project Costs	\$7,125.84	Magazine Ads	0	FAM Tours	0
State Cost Per Inquiry	\$1.74	Billboards	0	Websites	0

Excelsior Springs Chambe	r of Commerce					
Contract # 3-04-073-56	Research Method	None				
Inquiries Generated	0		<u>M</u>	larketing /	<u>Activities</u>	
State Funds Budgeted	\$2,373.00		TV Ads	0	Videos/CDs	0
State Funds Used	\$1,416.00		Radio Ads	0	Brochures	0
Local Funds Used	\$1,416.00		Newspaper Ads	0	Tradeshows	0
Total Project Costs	\$2,832.00		Magazine Ads	6	FAM Tours	0
State Cost Per Inquiry	No Inquiries Reported		Billboards	0	Websites	0
Greater Maryville Chamber	of Commerce					
Contract # 3-01-071-56	Research Method	None				
Inquiries Generated	0		<u>M</u>	larketing /	<u>Activities</u>	
State Funds Budgeted	\$1,515.00		TV Ads	0	Videos/CDs	0
State Funds Used	\$1,252.80		Radio Ads	0	Brochures	5,000
Local Funds Used	\$1,252.80		Newspaper Ads	0	Tradeshows	1
Total Project Costs	\$2,505.60		Magazine Ads	0	FAM Tours	0
State Cost Per Inquiry	No Inquiries Reported		Billboards	0	Websites	0
Pony Express Regional To	urism Commission					
Contract # 3-01-069-56	Research Method	Other				
Inquiries Generated	1,566		<u>M</u>	larketing /	<u>Activities</u>	
State Funds Budgeted	\$2,800.00		TV Ads	0	Videos/CDs	0
State Funds Used	\$2,055.65		Radio Ads	0	Brochures	10,250
Local Funds Used	\$2,055.66		Newspaper Ads	0	Tradeshows	1
Total Project Costs	\$4,111.31		Magazine Ads	2	FAM Tours	0
State Cost Per Inquiry	\$1.31		Billboards	0	Websites	0

Contract Number: 3-05-072-56

DMO: Barton County Chamber of Commerce

Project Name: SW MO Group Tour Marketing

Project Objective: Increase No. of Visitors

State Dollars Budgeted \$1,400.00

State Dollars Reimbursed \$1,300.00 % In State 54
Local Matching Dollars \$1,300.00 % Out of State 46

Total Project Cost \$2,600.00

Total Circulation/Exposure 48,826

Inquiries Reported 0

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 2

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 0

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 1

Other Marketing Activity 0

Did Project Achieve Objectives Significantly

DMO Comments Website activity increased in direct relation to placement of

magazine advertising.

Research Method Other

Percentage Completed 93%

Description The Barton County Chamber of Commerce has received funding in five

program years and has been reimbursed a total of \$28,821 with a 52%

project completion average.

Contract Number: 3-08-066-56

DMO: Carthage Convention and Visitors Bureau

Project Name: Carthage Tourism Marketing

Project Objective: Destination Awareness

State Dollars Budgeted \$5,000.00

State Dollars Reimbursed \$4,973.07 % In State 55
Local Matching Dollars \$4,973.08 % Out of State 45

Total Project Cost \$9,946.15

Total Circulation/Exposure 1,735,355

Inquiries Reported 4,186

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 1

Magazine Ads Placed 0

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 0

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 1

Other Marketing Activity 1

Did Project Achieve Objectives Significantly

DMO Comments Carthage has a presence on the internet and at various

tradeshows thanks to this application. It has given us the

tools to market Carthage as a destination to visitors.

Research Method Other

Percentage Completed 99%

Description The Carthage CVB is a new co-op DMO for FY03. This Ozark Mountain

CVB completed 99.46% of the \$5,000 project.

Contract Number: 3-10-065-56

> DMO: **Charleston Chamber of Commerce**

Project Name: Charleston Marketing Brochure

Project Objective: Increase No. of Visitors

State Dollars Budgeted \$2,071.70

State Dollars Reimbursed \$1,562.28 % In State 95 Local Matching Dollars \$1,562.28 % Out of State 5

Total Project Cost \$3,124.56

Total Circulation/Exposure 10,000

> Inquiries Reported 0

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 0

> Billboards Leased 0

Videos Distributed 0

10,000

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Brochures Distributed

Other Marketing Activity 0

Did Project Achieve Objectives Somewhat

> Attendance was up dramatically during the 2003 Dogwood/ **DMO Comments**

Azalea Festival, close to 10,000 according to study in July by

Southeast Missouri State University.

Research Method Other

Percentage Completed 75%

> Description The Charleston Chamber was a new DMO for FY03. This organization

received \$1,562 in state dollars for a 75% completion record.

Contract Number: 3-02-070-56

> DMO: **Chillicothe Area Chamber of Commerce**

Project Name: Grand River Area Marketing

Project Objective: Increase No. of Visitors

State Dollars Budgeted \$2,095.24

% In State 75 State Dollars Reimbursed \$1,217.73 Local Matching Dollars \$1,813.00 % Out of State 25

Total Project Cost \$3,030.73

Total Circulation/Exposure 8,000

> Inquiries Reported 1,450

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 0

> Billboards Leased 0

Videos Distributed 0

5,000

Brochures Distributed

Tradeshows Attended 3

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity

Did Project Achieve Objectives Significantly

> **DMO Comments** We have seen more visitors as a direct result of our

tradeshow attendance.

Research Method Conversion Study

Percentage Completed 58%

> Description This DMO, located in the Chariton Valley region, has participated each

year since FY1996. To date, the Chillicothe Area Chamber has been reimbursed \$30,876 for qualified marketing expenses, and has earned

a 58% contract completion average.

Contract Number: 3-09-068-56

DMO: Clearwater Lake Association

Project Name: Travel Show Schedule
Project Objective: Increase No. of Visitors

State Dollars Budgeted \$1,412.50

State Dollars Reimbursed \$1,027.50 % In State 71

Local Matching Dollars \$1,027.50 % Out of State 29

Total Project Cost \$2,055.00

Total Circulation/Exposure 9,050

Inquiries Reported 2,715

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 0

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 0

Tradeshows Attended 4
FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Somewhat

DMO Comments Better than last year. All the resorts have reported a much

better year. The Wentzville Sport Show was cancelled.

Research Method Mail Survey

Percentage Completed 73%

Description Clearwater Lake is located in the Ozark Heritage vacation region.

Approximately 40 miles from Poplar Bluff, Clearwater Lake caters to families, fishing and boating enthusiasts, etc. Having been involved with the Co-op program since FY1996, they have received \$15,268 and have

an 86% completion average.

Contract Number: 3-10-067-56

DMO: Convention and Visitor Bureau of Ste. Genevieve

Project Name: May Festivals in Ste. Genevieve

Project Objective: Increase No. of Visitors

State Dollars Budgeted \$4,850.00

State Dollars Reimbursed \$3,562.92 % In State 82
Local Matching Dollars \$3,562.92 % Out of State 18

10,000

Total Project Cost \$7,125.84

Total Circulation/Exposure 3,465,000

Inquiries Reported 2,050

TV Ads Placed 0

Radio Ads Placed 147

Newspaper Ads Placed 8

Magazine Ads Placed 0

Billboards Leased 0

Videos Distributed 0

Tradeshows Attended 1

FAM Tours Hosted 0

Websites Developed/Updated 0

Brochures Distributed

Other Marketing Activity 0

Did Project Achieve Objectives Somewhat

DMO Comments We received response to marketing in terms of visitors

attending events & overnight stays. Our total numbers did not increase. Many visitors were first time visitors, so we are

reaching new people & 800 calls are up 21%.

Research Method Intercept Study

Percentage Completed 73%

Description Along with French Colonial Ste. Genevieve, this DMO located in the River

Heritage region has participated in the co-op program for 5 years. Of the \$111,430 allocated to this organization, \$63,255 or 57%, has been

utilized for approved tourism marketing activities.

Contract Number: 3-04-073-56

DMO: **Excelsior Springs Chamber of Commerce Project Name: Excelsior Springs Tourism Marketing Plan**

Project Objective: **Destination Awareness**

State Dollars Budgeted \$2,373.00

State Dollars Reimbursed \$1,416.00 % In State 0 % Out of State 0 Local Matching Dollars \$1,416.00

0

Unknown

Total Project Cost \$2,832.00

Total Circulation/Exposure 0

> Inquiries Reported 0

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 6

> Billboards Leased 0

Videos Distributed 0

Brochures Distributed Tradeshows Attended 0

FAM Tours Hosted 0

0

Websites Developed/Updated

Did Project Achieve Objectives

Other Marketing Activity 0

DMO Comments No report submitted.

> Research Method None

Percentage Completed 60%

> Description FY03 was the Excelsior Springs Chamber of Commerce's first year as a

Cooperative Marketing DMO. This Kansas City region chamber received

\$1,416 in state funding and completed 60% of the funded project.

Contract Number: 3-01-071-56

DMO: Greater Maryville Chamber of Commerce

Project Name: Tourism Tab & Omaha Sport Show

Project Objective: Increase No. of Visitors

State Dollars Budgeted \$1,515.00

State Dollars Reimbursed \$1,252.80 % In State 52
Local Matching Dollars \$1,252.80 % Out of State 48

Total Project Cost \$2,505.60

Total Circulation/Exposure 5,000

Inquiries Reported 0

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 0

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 5,000
Tradeshows Attended 1

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Significantly

DMO Comments Using a different format, this allowed an increase in persons

obtaining our brochure.

Research Method None
Percentage Completed 83%

Description Having achieved an overall 97% completion average, the Greater

Maryville Chamber of Commerce, located in the Pony Express region, has effectively increased its marketing funding. This DMO utilizes the

funding for a variety of marketing efforts to increase tourism

expenditures in the area.

Contract Number: 3-01-069-56

DMO: Pony Express Regional Tourism Commission

Project Name: Pony Express Regional Marketing

Project Objective: Destination Awareness

State Dollars Budgeted \$2,800.00

State Dollars Reimbursed \$2,055.65 % In State 36

Local Matching Dollars \$2,055.66 % Out of State 64

0

Total Project Cost \$4,111.31

Total Circulation/Exposure 34,250

Radio Ads Placed

Inquiries Reported 1,566

TV Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 2

Magazine Ads Placed

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 10,250
Tradeshows Attended 1

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Somewhat

DMO Comments This project is limited in tracking ability. The organization

consists of 13 counties. Members in counties are all responsible for marketing & distribution. Individual results

are not measured.

Research Method Other

Percentage Completed 73%

Description The Pony Express Regional Tourism Commission has represented the

region through the Cooperative Marketing Program since FY1996. This organization has a 85% completion record and has received a total of

\$36,980 in reimbursements from the program.

Contract Number: 3-09-076-77

DMO: Arcadia Valley Chamber of Commerce
Project Name: Brochure - Directory - Map - Calendar

Project Objective: Destination Awareness

State Dollars Budgeted \$474.00

State Dollars Reimbursed \$474.00 % In State 0

Local Matching Dollars \$474.00 % Out of State 0

Total Project Cost \$948.00

Total Circulation/Exposure 0

Inquiries Reported 0

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 0

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 0

Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Unknown

DMO Comments Report not required.

Research Method Not required for this category.

Percentage Completed 100%

Description This was Arcadia Valley Chamber's second project funded through the

co-op program. With a 100% completion record, Arcadia Valley Chamber

has received a total of \$4,049 in state tourism funding.

Contract Number: 3-05-078-77

DMO: Buffalo Area Chamber of Commerce

Project Name: SW MO Celtic Heritage Festival & Games brochure

Project Objective: Destination Awareness

State Dollars Budgeted \$638.50

State Dollars Reimbursed \$638.50 % In State 0

Local Matching Dollars \$638.50 % Out of State 0

Total Project Cost \$1,277.00

Total Circulation/Exposure 0

Inquiries Reported 0

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 0

Billboards Leased 0

Videos Distributed 0

Brochures Distributed 10,000
Tradeshows Attended 0

FAM Tours Hosted 0

Websites Developed/Updated 0

Other Marketing Activity 0

Did Project Achieve Objectives Unknown

DMO Comments Report not required.

Research Method Not required for this category

Percentage Completed 100%

Description The Buffalo Area Chamber completed its first Cooperative Marketing

Project in FY03. The chamber was approved for \$638.50 for the

development and printing of tourism brochures. The chamber completed

100% of this project.

Contract Number: 3-02-077-77

> DMO: **Chariton Valley Tourism Region**

Project Name: Military History & Heritage brochure

Project Objective: **Destination Awareness**

State Dollars Budgeted \$923.08

% In State 0 State Dollars Reimbursed \$0.00 % Out of State 0 Local Matching Dollars \$0.00

Total Project Cost \$0.00

Total Circulation/Exposure 0

> Inquiries Reported 0

TV Ads Placed 0

Radio Ads Placed 0

Newspaper Ads Placed 0

Magazine Ads Placed 0

> Billboards Leased 0

Videos Distributed

Brochures Distributed 0

Tradeshows Attended **FAM Tours Hosted** 0

0

Websites Developed/Updated

Other Marketing Activity 0

Did Project Achieve Objectives Unknown

> **DMO Comments** Project not completed. Report not required.

0

0

Research Method Not required for this category.

Percentage Completed 0%

> Description This DMO markets for the Chariton Valley region. FY2003 represents

the organization's third year of participation in the Cooperative Marketing

Program. To date the DMO has received \$773 in qualified